



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
7/25/2022

DVN  
001004380

FACILITY NAME

ALL ABOARD PLAY AND LEARN CENTER

FACILITY ADDRESS

703 E MAIN ST

CITY

PARK HILLS

ZIP CODE

63601

PHONE NUMBER

(573) 431-3116

COUNTY

ST FRANCOIS

ASSIGNED SPECIALIST

GRAHAM, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(2)(A)5.

The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

CONCLUSION SUMMARY

On July 25, 2022, Compliance Inspector (CI) Jessica Graham investigated the allegation that the air conditioning unit is not working and temperatures reached 89 degrees inside the facility. The allegation is substantiated based on the following information:

5 CSR 25-500.082(2)(A)5. which states: "The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor."

On July 25, 2022, caregiver Crystal Whited stated that the facility has had problems with the air conditioning for about three weeks. The units will work for a little while, but then will freeze up. They have brought in fans and window units to help with maintaining the inside temperatures. The highest that the temperature reached inside was 89 degrees Fahrenheit.

On July 25, 2022, CI Graham conducted a walkthrough of the facility and took temperatures. It was 77 degrees Fahrenheit throughout. The thermostat in the room read the same temperature.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/8/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/3/2022

APPROVING SUPERVISOR

CHRISCO, MARLA L