



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/1/2022

DVN
002876099

FACILITY NAME

CREATIVE KIDS PRESCHOOL LLC

FACILITY ADDRESS

1903 VAN HOY DR

CITY

PLEASANT HILL

ZIP CODE

64080-9006

PHONE NUMBER

(816) 668-7450

COUNTY

CASS

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that children were forced to lay flat on the floor with their noses touching the floor and their arms to their sides until someone admitted to getting poop on the toilet. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following licensing rules which occurred at the facility:

5 CSR 25-500.182(1)(C)3. which states: "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

AND

5 CSR 25-500.182(1)(C)8. which states: "No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity."

On September 8, 2022, CI Glover interviewed Parent A (Parent of Child A, 3-years-old and Child B, 5-years-old) who stated that she heard about an incident where Caregiver Tori Young forced children to lay on the floor with their noses touching the floor and their arms to their sides until of them admitted to getting poop on the toilet.

On September 12, 2022, CI Glover interviewed Director Crystal Russell who stated that a previous co-teacher of Ms. Young's texted her to inform her that Ms. Young was forcing children to lay on the floor for approximately one minute with their noses touching the floor until one of them admitted to getting poop on the toilet. Ms. Russell stated that when she spoke to Ms. Young about the incident, Ms. Young informed her that the children were pooping on the floor and smearing it and she did not know what else to do to prevent it from happening again. Ms. Russell stated that Ms. Young understood that it was not an age-appropriate form of discipline and apologized, stating that she would never do it again.

CORRECTIVE MEASURES

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All staff and volunteers of Creative Kids Preschool LLC must obtain one clock hour of training approved by the Child Care Compliance Section on age-appropriate discipline. The training must be held by an approved and qualified source, outside of the Creative Kids Preschool LLC network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/31/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

2/10/2023

APPROVING SUPERVISOR

NURNBERG, TONY A