



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/16/2018

DVN  
000186525

**FACILITY NAME**

CHRISTIAN COMMUNITY CARE CENTER INC

**FACILITY ADDRESS**

1601 N MAIN

**CITY**

POPLAR BLUFF

**ZIP CODE**

63901

**PHONE NUMBER**

(573) 785-7570

**COUNTY**

BUTLER

**ASSIGNED SPECIALIST**

SMITH, MELISSA JILL

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.192 (2)(B)

Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

19 CSR 30-62.042 (3)(W)

The number and ages of children the facility is authorized to have in care at any one (1) time shall be specified on the license and shall not be exceeded except as permitted within these rules.

19 CSR 30-62.082 (2)(B)(2)(B)(I)

For facilities initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, at least forty-five (45) square feet of usable floor space shall be provided in the facility for each infant and toddler. Space occupied by napping equipment does not have to be deducted from usable floor space.

19 CSR 30-62.082 (2)(B)(2)(B)(III)

If a unit for infants and toddlers is auxiliary to a facility for older children, centers initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, shall have play, sleeping and bathroom space in the infant and toddler unit. This space shall be separated from the space used for older children by floor-to-ceiling walls.

19 CSR 30-62.082 (2)(B)(2)(B)(IV)

No more than eight (8) infant/toddlers or sixteen (16) two (2)-year olds shall be in a group.

19 CSR 30-62.222 (2)

An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s), guardian or legal custodian of the child in an emergency. Records shall include.

**CONCLUSION SUMMARY**

These allegation are substantiated based on interviews with caregivers at Christian Community Care Center, Inc.

On March 30, 2018, Billie Bryant, caregiver stated that they have 14 children in the infant/toddler unit (I/T) that is only licensed for 12 children. 5 children are kept on the infant side and 9 children are kept on the toddler side. Shelby Ohrenberg, caregiver, and Rachel Zink, assistant director, both confirmed that the facility has been caring for 14 children under the age of 2 years in the I/T unit which is licensed for 12 children. On April 10, 2018, Dana Barker, Director, also confirmed that they had enrolled too many children and were caring for up to 14 children each day in the infant/toddler unit. The facility exceeded their license limitations by allowing too many children in the I/T unit, exceeded groups sizes allowed by rule and had too many children in a room that did not measure large enough for the amount of children they had in the room.

In addition to having too many children in the I/T unit, staff also confirmed that they had allowed Child A, 1 year old, to be in the 2 year old classroom. Also, a former staff's child, Child C, 1 year old, was allowed to attend the daycare for one day and be placed in a 2 year old classroom without any enrollment paperwork being on file, including, but not limited to, a current immunization record, the child's full name, address, birthdate and the date care begins and ends, full name(s) of legal parents/guardian and contact information, names ore emergency contacts, names of doctor and hospital for emergency purposes, and names of individuals authorized to take the child from the facility.

Billie Bryant, Shelby Ohrenberg, Rachel Zink, and Dana Barker all confirmed that in the past they did not notify parents when a contagious disease(s) occurred in the facility. This occurred on at least 3 different contagious disease(s) in the facility.

## CORRECTIVE MEASURES

### CORRECTIVE MEASURE

The director shall review and update if necessary, the policies pertaining to child enrollment. The policy shall outline the required paperwork and deadline dates required for each document. A signed and dated statement from all staff shall be submitted to SCCR when completed.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

8/21/2018

### CORRECTIVE MEASURE

All staff including the director, paid staff and all volunteers who count in staff/child ratio, shall read the rule book and submit a signed and dated statement that they have read the rules and agree to follow those rules.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

6/28/2018

### DISPOSITION

SUBSTANTIATED

### DISPOSITION DATE

5/10/2018

### APPROVING SUPERVISOR

SMITH, MELISSA JILL