



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
8/22/2022

**DVN**  
001238388

**FACILITY NAME**

CURIOUS KIDS GROWTH & DEVELOPMENT CENTER

**FACILITY ADDRESS**

190 BAVARIAN RDG

**CITY**

JACKSON

**ZIP CODE**

63755-3283

**PHONE NUMBER**

(573) 243-7734

**COUNTY**

CAPE GIRARDEAU

**ASSIGNED SPECIALIST**

GRAHAM, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.082(2)(B)2.B.(I)

For facilities initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, at least forty-five (45) square feet of usable floor space shall be provided in the facility for each infant and toddler. Space occupied by napping equipment does not have to be deducted from usable floor space;

5 CSR 25-500.082(2)(B)2.B.(IV)

No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Graham investigated the allegation that is 1 staff member is caring for 12 children under 2 years of age. The allegation is substantiated based on the following information:

5 CSR 25-500.112(1) which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(A) which states: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group."

On August 30, 2022, director Donna Illers stated that on August 22, 2022, ratios were maintained but since August 22, 2022, the ratios have been off in the building.

On September 13, 2022, CI Graham conducted a return inspection to observe and document attendance and staff/child ratios. Violations were observed in that 7 children, ages 4- to 23-months-old, were cared for by 1 caregiver.

5 CSR 25-500.112(1) which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(E) which states: "Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

On August 30, 2022, CI Graham conducted a walkthrough of the facility to observe and document attendance and staff /child ratios. Violations were observed in that 15 children, ages 2- to 3-years-old, were cared for by 1 caregiver and 15 children, ages 4- to 5-years-old, were cared for by 1 caregiver.

On September 13, 2022, CI Graham conducted a return inspection to observe and document attendance and staff /child ratios. Violations were observed in that 14 children, ages 3- to 5-years-old, were cared for by 1 caregiver.

5 CSR 25-500.082(2)(B)2.B.(I) which states: "For facilities initially licensed for infant/ toddler care after the effective date of these rules or facilities adding new infant/toddler space, at least forty-five (45) square feet of usable floor space shall be provided in the facility for each infant and toddler. Space occupied by napping equipment does not have to be deducted from usable floor space;"

AND

5 CSR 25-500.082(2)(B)2.B.(IV)which states: "No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;"

On August 30, 2022, director Donna Illers stated that on August 22, 2022, there were eleven babies in the unit.

### CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.	Yes	5/24/2023

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/19/2022

APPROVING SUPERVISOR
CHRISCO, MARLA L