



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
4/8/2022

**DVN**  
002838326

**FACILITY NAME**

PAPER MOON EARLY LEARNING CENTER LLC

**FACILITY ADDRESS**

4470 N HIGHWAY 763

**CITY**

COLUMBIA

**ZIP CODE**

65202-1043

**PHONE NUMBER**

(573) 447-0131

**COUNTY**

BOONE

**ASSIGNED SPECIALIST**

IBBOTSON, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that on April 8, 2022, Child A (2-years-old) ran out of her classroom without staff knowledge and was found by another parent outside in the parking lot. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.182(1)(A)3. which states: "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

On April 11, 2022, CI Glover interviewed Director Jackie Nichols, Assistant Director Megan Barte, Caregiver Haleigh Schlogl and Caregiver Austen Ketterman whom all agreed that Child A was found outside of the facility by herself from another parent. Ms. Barte stated that when she returned Child A to the classroom, Ms. Schlogl and Ms. Ketterman did not know that Child A had eloped and was missing from their class. Parent A (Parent of Child A) stated that she was notified immediately after Child A was found outside and confirmed with the parent that found her that she was standing alone on the sidewalk between the preschool classroom and the facility's parking lot before bringing her inside with her.

**CORRECTIVE MEASURES**

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All staff and volunteers must obtain one hour and thirty minutes of clock hours on supervision. The training must be held by an approved and qualified source, outside of the Paper Moon Early Learning Center LLC network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

1/23/2023

**CORRECTIVE MEASURE**

The facility shall update their disaster and emergency preparedness plan to include a plan for child elopment from the facility. The plan shall be submitted to Child Care Compliance Section for approval, and then the plan shall be reviewed with all staff members (paid employees and paid/unpaid volunteers). All staff members shall sign a statement confirming they have reviewed the plan and agree to follow it. The signed statements shall be submitted to the Child Care Compliance Section.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

12/21/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

11/10/2022

**APPROVING SUPERVISOR**

NURNBERG, TONY A