



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

6/2/2021

DVN

001863470

FACILITY NAME

NEW LIFE LITTLE ARROWS

FACILITY ADDRESS

1170 WIETHAUPT RD

CITY

FLORISSANT

ZIP CODE

63031

PHONE NUMBER

(314) 839-5800

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.100 (1)(A)

Children shall have no access to areas not approved for child care.

19 CSR 30-60.100 (2)(F)(2)

A facility with a capacity of more than twenty (20) children or more than four (4) infants and toddlers shall have infant and toddler space separate from the older children. The space shall be separated by floor-to-ceiling walls with separate play, sleeping and bathroom space.

CONCLUSION SUMMARY

On June 2, 2021 the Section for Child Care Regulation received an allegation that the center is mixing the 1 year old's with the preschool and school agers in the morning from 7:30 am to 8:30 am. Based on observation and interviews with the staff of New Life Little Arrows, this allegation is found to be substantiated and the following rule violations are being cited.

19 CSR 30-60.100 (1)(A): Children shall have no access to areas not approved for child care.

AND

19 CSR 30-60.100 (2)(F)(2): A facility with a capacity of more than twenty (20) children or more than four (4) infants and toddlers shall have infant and toddler space separate from the older children. The space shall be separated by floor-to-ceiling walls with separate play, sleeping and bathroom space.

On June 9, 2021 Child Care Facility Specialist, Stephanie Spaulding observed attendance at New Life Little Arrows at 8:10 am. CCFS Spaulding observed seven children in care. Children were ages: 3 years, 4 years, 5 years, 3 years, 1 year, 1 year, and 5 years old. All children were cared for by two caregivers and all children were being cared for in a preschool classroom at the time of inspection. Although the facility has separate infant/toddler space, there were one year old children observed the classroom with preschool children.

On June 9, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the Notice of Parental Responsibility (NPR) provided by New Life Little Arrows. The ratios as indicated on the NPR are as follows:

- 1 caregiver for every 4 children under 2 years old.
- 1 caregiver for every 8 children 2 to 4 years old.
- 1 caregiver for every 10 children 5 years and older.

On June 9, 2021 director, Karen Pleasant stated the facility currently have no school age children in care. All of the children eat breakfast together except infants under one year old and school age children. She didn't make it mandatory that all children had to be in the same room in the morning. The children were in the same room, but they were separate on opposite sides of the room. She didn't want older preschool children to hurt the one year old's. She tries very hard to be in ratio. She wasn't aware that the walking toddlers couldn't be with older children. Usually there are 10-12 children in the orange classroom or multi-purpose room, sometimes the green classroom in the morning.

*CCFS Spaulding explained the rule being cited. Karen then stated the facility has a designated space for infants/toddlers that is separate from older children. The rule does not say that children can not be mixed.

On June 9, 2021 caregiver, Kelcie Peebles stated she is the lead teacher in the two year old classroom. She does not know

what the NPR (Notice of Parental Responsibility) states regarding ratio. She doesn't remember if she has ever seen the NPR-stated "maybe when I first started working at the facility". She knows that infant/toddler children should not be with older children. She has also said something to other co-workers about the infant/toddler children being with the older children, but not the director. The infant/toddlers are usually mixed with the older children until about 9:30 am daily when they separate to go to individual classrooms. There are usually about 15 children in the preschool classroom in the morning. The preschool classroom used in the morning is the 'orange classroom'.

On June 9, 2021 caregiver, Shirley Mays stated school agers were present also in the morning until school ended last week. Usually there are about 15 children in the morning. All of the children are cared for in the 'orange room'. She believes the capacity of the 'orange classroom' is 10 children. She has seen the NPR (Notice of Parental Responsibility before. Understands the ratios indicated on the NPR. She has talked about infant/toddler children with the older children amongst co-worker, but has not said anything to the director. The children are mixed until after breakfast and bible study between 9:30 am and 9:45 am daily.

*Caregiver did not fully understand the age range of infant/toddler children until it was explained by CCFS Spaulding.

On June 15, 2021 Child Care Facility Specialist, Stephanie Spaulding received an updated Notice of Parental Responsibility from New Life Little Arrows. The updated NPR indicates that the facility's updated ratios are as follow:

- 1 caregiver for every 8 children under 2 years of age.
- 1 caregiver for every 14 children 2 years to 4 years old.
- 1 caregiver for every 18 children 5 years of age and older.

CCFS Spaulding is unable to interview the reporter because the reporter is anonymous.

On July 1, 2021 Child Care Facility Specialist, Stephanie Spaulding and Child Care Supervisor, Angela Clark observed attendance at New Life Little Arrows. The attendance for this facility was compliant at the time of inspection and no further re-inspections are needed at this time.

CORRECTIVE MEASURES

| CORRECTIVE MEASURE | COMPLETED (Y/N) | COMPLETED DATE |
|---|-----------------|----------------|
| New Life Little Arrows shall provide a statement to the Section for Child Care Regulation that they will follow their notice of parental responsibility (NPR) or shall submit an updated NPR. | Yes | 6/15/2021 |

| DISPOSITION | DISPOSITION DATE |
|---------------|------------------|
| SUBSTANTIATED | 7/30/2021 |

APPROVING SUPERVISOR
CLARK, ANGELA