



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
4/19/2023

DVN
002950105

FACILITY NAME
TYKE TOWN

FACILITY ADDRESS
8368 MEXICO RD

CITY
ST PETERS

ZIP CODE
63376-1106

PHONE NUMBER
(636) 294-5746

COUNTY
ST CHARLES

ASSIGNED SPECIALIST
OMALLEY, PATRICK

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

CONCLUSION SUMMARY

On April 19, 2023, the Office of Childhood (OOC) received an allegation that ratios at Tyke Town are not being maintained in the mornings between 7:45 AM and 8:00 AM; the infant room has had six to nine children with one staff and the preschool room has had fourteen children with one staff. After conducting an investigation, Compliance Inspector (CI) Patrick O'Malley has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.112(1)(A), which states the following: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

On April 20, 2023, Compliance Inspector (CI) Patrick O'Malley conducted a phone interview with Parent A, who stated that they drop their 17-month-old and 3-year-old off at Tyke Town every weekday, Monday through Friday, between 7:50 AM and 8:00 AM. On April 18, 2023, the infant room had a ratio of one teacher to six children and the preschool room had a ratio of one teacher to fourteen children. On April 19, 2023, the infant room had a ratio of one teacher to nine children.

On April 21, 2023, CI O'Malley conducted an unannounced inspection of the facility and observed the following staff /child ratios: teachers Breanna Pusczek and Abbi Hagen were present with ten children ages 5-months-old to 17-months-old. CI O'Malley conducted an interview with director Kelly Mareschal, who stated that the facility is consistently out of ratio in the mornings and the facility does not have enough staff available in the mornings for the number of children enrolled .

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/11/2023

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios. A statement indicating that this has been completed shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/16/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/10/2023

APPROVING SUPERVISOR

CHRISCO, MARLA L