



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/23/2019

DVN
002295412

FACILITY NAME

FAITH ACADEMY CHILDHOOD DEVELOPMENT CENTER

FACILITY ADDRESS

3590 RIDER TRAIL SOUTH

CITY

EARTH CITY

ZIP CODE

63045-1107

PHONE NUMBER

(314) 635-2152

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.060 (7)

When a child exhibits any of the following in subsections (7)(A)-(O) of this rule, the parent(s) shall be contacted and the child shall be sent home. Parental contact shall be recorded and filed in the child's records. Symptoms that require parental contact and sending a child home are.

19 CSR 30-60.060 (7)(A)

More than one (1) abnormally loose stool.

19 CSR 30-60.060 (8)

An ill child shall be kept isolated from the other children and a caregiver shall be in close proximity to the child until a parent arrives. Close proximity means that a caregiver is close enough to hear any sounds a child might make that indicate a need for assistance.

CONCLUSION SUMMARY

Child Care Facility Specialist (CCFS) Laura Wilmesher conducted an investigation regarding the allegation that Child A had eight loose stools at the facility on August 23, 2019, and the director stated that Parent A could not take the child home due to call offs. After conducting the investigation, CCFS Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

19 CSR 30-60.060 (7)(A) which states: "When a child exhibits any of the following in subsections (7)(A)-(O) of this rule, the parent(s) shall be contacted and the child shall be sent home. Parental contact shall be recorded and filed in the child's records. Symptoms that require parental contact and sending a child home are: More than one (1) abnormally loose stool."

AND

19 CSR 30-60.060 (8) which states: "An ill child shall be kept isolated from the other children and a caregiver shall be in close proximity to the child until a parent arrives. Close proximity means that a caregiver is close enough to hear any sounds a child might make that indicate a need for assistance."

On August 26, 2019, CCFS Wilmesher conducted interviews with caregivers of the facility and Parent A. Caregiver Cassandra Boyd and Parent A who were the caregivers of Child A on Friday, August 23, 2019, stated that around 9:00 AM, Child A had had two loose stools. Cassandra Boyd and Parent A stated that Parent A then went to the director, Latoya Black, and informed her that Child A had two loose bowel movements. Parent A stated she then called Child A's other parent, but that the other parent was not able to come and pick up Child A. Parent A stated that Child A remained at the facility while Parent A worked until she got off at 5:00 PM, as she was not permitted to take the child home, and by that time, Child A had eight loose stools, therefore Child A was kept around the other children even though she had exhibited symptoms for which she should have been isolated from the other children.

On August 26, 2019, CCFS Wilmesher conducted an interview with director, Latoya Black, who stated that Parent A told her around lunchtime that Child A had two loose stools. Latoya Black stated that she was not sure what time Child A left, and that there was no documentation of the loose stools or that Child A was sent home as required.

CORRECTIVE MEASURES

CORRECTIVE MEASURE The facility shall conduct a staff meeting to review the center's policies and all license-exempt rules and regulations regarding 19 CSR 30-60.060 Health Requirements. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.		COMPLETED (Y/N) Yes	COMPLETED DATE 10/16/2019
DISPOSITION SUBSTANTIATED		DISPOSITION DATE 9/19/2019	
APPROVING SUPERVISOR SMITH, NANCY			