



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
1/27/2020

DVN
002533422

FACILITY NAME

PREFERRED FAMILY HEALTHCARE, INCORPORATED

FACILITY ADDRESS

2411 W CATALPA ST

CITY

SPRINGFIELD

ZIP CODE

65807-1123

PHONE NUMBER

(417) 862-3455

COUNTY

GREENE

ASSIGNED SPECIALIST

KREITZER, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.122 (1)(A)

All persons working in a day care facility in any capacity during child care hours, including volunteers counted in staff/child ratios, shall be in good physical and emotional health with no physical or mental conditions which would interfere with child care responsibilities. These persons shall have a medical examination report, signed by a licensed physician or registered nurse who is under the supervision of a licensed physician, on file at the facility at the time of initial licensure or within thirty (30) days following employment.

19 CSR 30-62.122 (1)(B)

Medical examination reports shall include a "Risk Assessment for Tuberculosis" form, included herein, completed and signed by a health care professional, as provided by the Missouri Department of Health and Senior Services (MDHSS). If the person has signs or symptoms of tuberculosis, or risk factors for tuberculosis, then testing for tuberculosis shall occur.

19 CSR 30-62.102 (1)(M)

Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63.020 General Requirements.

19 CSR 30-62.102 (4)

Safe Sleep Training. Every three (3) years the center director, group day care home provider, all other caregivers, and those volunteers who are counted in staff/child ratios in a group child care home or child care center licensed to provide care for infants less than one (1) year of age shall successfully complete department-approved training regarding the American Academy of Pediatrics (AAP) safe sleep recommendations contained in the American Academy of Pediatrics Task Force on Sudden Infant Death Syndrome. Technical report - SIDS and other sleep-related infant deaths: Updated 2016 Recommendations for a Safe Infant Sleeping Environment, by Moon RY, which is incorporated by reference in this rule as published in PEDIATRICS Volume 138, No. 5, November 1, 2016 and available at <http://pediatrics.aappublications.org/content/pediatrics/early/2016/10/20/peds.2016-2938.full.pdf>. This rule does not incorporate any subsequent amendments or additions.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews with Jerri Holguin, Reporter, Casarah Peng, Clinical Supervisor, Pepper "Amber" Ming, Behavioral Health Tech, and with Nitsethit Daniels, Chelsea Snyder, and Joey Padgett, Caregivers. This determination is also based on observations made by CCFS Kreitzer. Caregivers reported Ms. Mings, who is a Behavioral Health Tech in the residential program which shares the child care building, provided child care on January 27, 2020. Ms. Holguin, who is the former child care Director, stated she had used Ms. Mings previously to give breaks to other caregivers. Ms. Holguin stated Ms. Mings has not completed the paperwork required to work in child care. CCFS Kreitzer observed no caregiver record was found on file for Ms. Mings.

VIOLATION(S)

19 CSR 30-62.132 (5)(B)

The infant/toddler unit shall not care for children older than two (2) years unless the total number of children in attendance at the time is four (4) or fewer.

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four

(4) children, with no more than eight (8) children in a group.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews with Jerri Holguin, Reporter, Casarah Peng, Clinical Supervisor, Pepper "Amber" Ming, Behavioral Health Tech, and with Nitsethit Daniels, Chelsea Snyder, and Joey Padgett, Caregivers. This determination is also based on observations made by CCFS Kreitzer. Ms. Snyder, Ms. Padgett and Ms. Peng reported the infant/toddler children were combined with the preschool children on January 27, 2020. Ms. Snyder reported she called her supervisor when she was about to go over on her numbers. She stated she had a total of nine infant/toddler and preschool children. Ms. Holguin reported she received a call from caregivers who said they had nine children in the infant/toddler room. Ms. Holguin stated the caregivers did not want to get into trouble. CCFS Kreitzer observed the Child Care Daily Sign In Sheets which listed two approved caregivers in the morning and a total of twelve children who were present (concurrently) before the third approved caregiver arrived at 12:30 p.m.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

A caregivers shall obtain a minimum of one (1) clock hour of reule review training.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/3/2020

CORRECTIVE MEASURE

The facility shall provide a written plan for how they plan to maintain ratio with caregivers who are are approved to work in the child care area.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/3/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/2/2020

APPROVING SUPERVISOR

WHITE, LEAH