



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
3/15/2021

**DVN**  
002002933

**FACILITY NAME**

STRAWBERRY INTERNATIONAL SCHOOLS OF BRIDGETON

**FACILITY ADDRESS**

12300 NATURAL BRIDGE RD

**CITY**

BRIDGETON

**ZIP CODE**

63044-2019

**PHONE NUMBER**

(314) 770-1300

**COUNTY**

ST LOUIS

**ASSIGNED SPECIALIST**

SPAULDING, STEPHANIE

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.222 (11)

All records shall be available in the facility for inspection by the department upon request.

19 CSR 30-62.222 (2)

An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s), guardian or legal custodian of the child in an emergency. Records shall include:

19 CSR 30-62.222 (2)(A)

The child's full name, address, birthdate and the date care begins and ends.

**CONCLUSION SUMMARY**

On March 15, 2021 the Section for Child Care Regulation received an allegation that the facility is claiming payment for Child A , who has not attended the facility in over a year. The reporter stated that the previous director Ashley Hollis told her this information. Based on interviews with the staff of Strawberry International Schools of Bridgeton and email communication with Department of Social Services, Melissa Wolfe; this allegation is substantiated and the following rule violations are being cited.

19 CSR 30-62.222 (1): An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s), guardian or legal custodian of the child in an emergency. Records shall include:

AND

19 CSR 30-62.222 (2)(A): The child's full name, address, birthdate and the date care begins and ends.

AND

19 CSR 30-62.222 (11): All records shall be available in the facility for inspection by the department upon request.

On March 15, 2021 Parent A stated that Child A hasn't attended the facility in over a year. She stated that director, Ashley Hollis told her that she has been billing for Child A.

On March 16, 2021 caregivers, Jodi Enloe and Rheudeana Ferguson; and LLC managing member, Darlene Pate provided consistent statements that Child A hasn't attended in a long time. Jodi Enloe and Darlene Pate stated that Child A hasn't attended the facility in over a year and that former director, Ashley Hollis is the person that does the billing for the facility.

On March 24, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the enrollment form for Child A. The enrollment form does not have a discharge date for Child A.

CCFS Spaulding requested attendance records from the facility and as of May 14, 2021 has not received any documentation of attendance from Strawberry International Schools of Bridgeton.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall create a plan that ensures attendance records are available and accessible for DHSS at all times. A copy of the plan shall be provided to the Section for Child Care Regulation.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/16/2022

**CORRECTIVE MEASURE**

The facility shall review all children's records to ensure that children who are no longer in attendance shall have appropriate discharge dates documented on the child's enrollment form. This will meet the requirements as noted in 19 CSR 30-62.222(2) (A). A signed statement of completion of this task shall be submitted to the Section for Child Care Regulation, confirming that all children's records have a qualifying disenrollment date.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/16/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

5/14/2021

**APPROVING SUPERVISOR**

CLARK, ANGELA