



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/11/2021

DVN
002045414

FACILITY NAME

DOODLEBEE LEARNING CENTER

FACILITY ADDRESS

1400 BRITAIN WAY

CITY

ST CHARLES

ZIP CODE

63304-8770

PHONE NUMBER

(636) 498-5437

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(1)(C)

Children shall have no access to areas not approved for child care.

5 CSR 25-500.082(2)(B)2.B.(IV)

No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

The allegation that on August 10, 2021, caregiver Scarlett Kisner left on break and never returned, leaving the preschool classroom out of ratio for the remainder of the day, is substantiated. The following rules were violated:

On August 12, 2021, Compliance Inspector (CI) Marla Chrisco conducted an interview with LLC Member Mandy Johnson. Ms. Mandy stated that when Ms. Scarlett left on August 10, 2021, at around 12pm, there were three staff with thirty children, one 13-months-old, six 2-years-old, and twenty-three 3- to 10-years-old in the preschool room.

Director Brenna Canali stated that on August 10, 2021, Child A, age 13-months-old was in the preschool room participating in water play with the older children. Ms. Scarlett was not helping out with getting the children changed or supervising the other children who were on the carpet so she sternly told her to go watch the children on the carpet. Ms. Scarlett then asked to go out and get something from her car and then she left and never came back. Ms. Brenna took the school age children down to their classroom. Upstairs in the preschool room, Ms. Mandy and Ms. Lizzie had the 2's and preschool children. Child A went back to the infant/toddler classroom after water play. Child A was with the preschool and school age children from about 10:30 a.m. to 11:30 a.m.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review licensing rules infant/toddler care and staff/child ratios. The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/9/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/24/2021

APPROVING SUPERVISOR

CLARK, ANGELA