



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
8/27/2019

DVN
002240177

FACILITY NAME

A CREATIVE START LEARNING CENTER

FACILITY ADDRESS

1381 E DIVISION ST

CITY

SPRINGFIELD

ZIP CODE

65803-3870

PHONE NUMBER

(417) 832-1381

COUNTY

GREENE

ASSIGNED SPECIALIST

HOHENSEE, GINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(E)(2)

The diapering table shall be cleaned thoroughly with a disinfectant after each use.

19 CSR 30-62.182 (1)(E)(6)

Caregivers changing diapers shall wash their hands with soap and running water each time after changing a child's diaper.

19 CSR 30-62.082 (2)(A)(9)

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

CONCLUSION SUMMARY

Based on observations by CCFS Gina Hohensee and CCFS Melissa Milan, it has been determined that this allegation is substantiated. CCFS Hohensee and CCFS Milan observed a caregiver in the northeast infant classroom changing an infant's diaper the caregiver then started to change another diaper without sanitizing the diaper changing pad and without washing the infants hands or her hands before picking up the second child. In this same infant room, a sheet in one of the cribs was soiled. At approximately 10:30 AM, CFFS Hohensee and CCFS Milan observed floors that needed to be mopped throughout the center and in each classroom. The carpets/rugs in each classroom were also dirty and did not appear to have been recently vacuumed. In the southeast infant /toddler room, dead insects and dust was observed on the window ledge directly above a crib.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The provider shall create a plan that ensures that the facility is properly cleaned throughout the day. A copy of the plan shall be provided to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/7/2019

CORRECTIVE MEASURE

All caregivers shall complete training on proper diapering and shall demonstrate appropriate diaper changing procedures which includes sanitation of the changing table and handwashing . A copy of the correct procedures will be posted near the diaper changing areas in all classrooms and a sign in sheet with the signature of all caregivers shall be provided to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/12/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/26/2019

APPROVING SUPERVISOR

WHITE, LEAH