



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
10/29/2021

**DVN**  
002600797

**FACILITY NAME**  
TT-PC,LLC

**FACILITY ADDRESS**  
2903 WILLIAMSBURG TER

**CITY**  
PLATTE CITY

**ZIP CODE**  
64079-7635

**PHONE NUMBER**  
(816) 858-3555

**COUNTY**  
PLATTE

**ASSIGNED SPECIALIST**  
TRUSSELL, MICHELLE RENEE

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.082(2)(B)2.B.

For all other group day care homes licensed for more than four (4) infant/toddlers and for all day care centers licensed for more than twenty (20) children or more than four (4) infant/toddlers, the following shall apply:

5 CSR 25-500.082(2)(B)2.B.(IV)

No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

**CONCLUSION SUMMARY**

The Office of Childhood has determined the allegation in this complaint to be substantiated. The determination is based on interviews conducted and observations observed during the course of the investigation.

5 CSR 25-500.082(2)(B)2.B.(IV): No more than eight (8) infant/toddlers or sixteen (16) two (2)-year olds shall be in a group.

This rule is substantiated due to the statements made by director, Sheryl Thummel. Ms. Thummel stated on November 5, 2021 the infant room had ten infants in the room with two staff members. Ms. Thummel also stated on October 29, 2021 there was ten infants with one staff member after a staff member walked out of their shift.

5 CSR 25-500.112 (1)(A): Birth through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

This rule is substantiated due to the statements made by director, Sheryl Thummel and staff members Piper Myer, Emily Post and Hannah Wright. All four individuals stated the facility has been out of staff/child ratio. Specifically, on November 5, 2021, Hannah Wright stated on November 4, 2021 she had six children under the age of 24 months in the toddler classroom.

5 CSR 25-500.112(1)(C) Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children

This rule is substantiated due to an observation made by CI Trussell on November 5, 2021. During the initial walk through of the

facility while investigating the allegation, CI Trussell observed a classroom of 3-year children to have ten children with one staff member. While observing in the classroom another child arrived therefore leaving eleven children with one staff member . At the time of the observation the director, Sheryl Thummel was present as well. Upon leaving the classroom, CI Trussell initiated a conversation with Ms. Thummel regarding the classroom being out of staff/child ratio due to the arrival of the eleventh child. At that time, Ms. Thummel then left CI Trussell to go back to the classroom and then later stated to CI Trussell she moved the child to another mixed aged classroom.

5 CSR 25-500.112 (1)(E): Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten children with a maximum of four (4) two (2) year old, when there is more than four (4) two (2) year old in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

This rule is substantiated due to the statements made by Sheryl Thummel, director and staff member Emily Post. Both individuals stated the facility has been out of staff/child ratios and specifically Ms. Post stated she was over the maximum of four 2-year old children when she had ten children by herself.

**CORRECTIVE MEASURES**

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The director will have a meeting and review staff/child ratio with each employee and have all employees sign a statement stating they understand and will follow the rules regarding staff/child ratio. This documentation will need to be sent to Office of Childhood, Child Care Compliance (CCC).	Yes	8/31/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility director will need to physically post appropriate staff /child ratios in each classroom so staff and parents can see and observe the sign . The facility will need to submit photo documentation of the signage to the Office of Childhood .	Yes	8/30/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	6/6/2022

**APPROVING SUPERVISOR**  
NURNBERG, TONY A