



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
1/22/2019

DVN
000700629

FACILITY NAME

CHILDREN'S ENRICHMENT CENTER, INC.

FACILITY ADDRESS

210 S EWING

CITY

ST LOUIS

ZIP CODE

63103

PHONE NUMBER

(314) 534-1222

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

DIXON, LEATRICE L

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.202 (2)(B)

The written diet plan for each infant/toddler shall be followed. The parent(s) shall update the plan according to the individual needs of the child until they grant permission in writing for the child to eat table foods.

19 CSR 30-62.202 (2)(C)

If preferred, formulas and special baby foods may be provided by the parent(s) with individual identification on each container.

CONCLUSION SUMMARY

On January 31, 2019 Child care Facility Specialist (CCFS) Leatrice Dixon conducted interviews regarding the allegation that on January 18, 2019 the assistant director, Lisa Rogerson fed Child A the breast milk of another child.

19 CSR 30-62.202 (2)(B) states "The written diet plan for each infant/toddler shall be followed. The parent(s) shall update the plan according to the individual needs of the child until they grant permission in writing for the child to eat table foods".

19 CSR 30-62.202 (2)(C) states "If preferred, formulas and special baby foods may be provided by the parent(s) with individual identification on each container

On January 31, 2019 Ann Hamilton, director, said Lisa Rogerson, assistant director called her the evening of January 18, 2019 to tell her she realized she had mistakenly handed teacher Marissa Hood Child B's breastmilk which was then fed to Child A. She also said that the unfinished bottle had been sent home with Child A's parent who then fed the rest of it to Child A at home. It is understood that Child A's feeding plan means that she should be fed the breastmilk provided by the parent. She also intends to review all feeding procedures with staff at the next staff meeting.

On January 31, 2019 Ann Hamilton, director, stated that Child A was accidentally served the breastmilk of Child B. Since this occurred, she has reviewed the procedures for labeling infant foods and bottles and staff will now examine all bottles when the parent brings them to make sure they are labeled clearly in an area that is easily visible. The staff will also label any bottles that are unlabeled. She also intends to review all feeding procedures with staff at the next staff meeting.

On January 31, 2019 Lisa Rogerson, assistant director, stated she had gone into the infant room to help a new teacher, Marissa Hood when she noticed Child A needed to be fed. She took a bottle of breast milk from the infant room refrigerator, took out a bottle, and handed it to Marissa to feed to Child A. She was moving quickly and didn't check the label well enough. Parent A arrived and took the unfinished bottle home and fed it to Child A. She realized that the bottle was Child B's, called the director, Ann Hamilton and both parents. Parent B asked if her child, Child B, had received any wrong breast milk and she told Parent B she had not.

On January 31, 2019 Lisa Rogerson, assistant director said she had been involved in feeding Child A, Child B's breastmilk. She said she handed the wrong bottle to Marissa Hood who fed Child A. She was moving quickly and didn't check the label well enough. That evening she saw a bottle labeled for Child A still in the refrigerator and realized her error. She called the director, Ann Hamilton and both parents. To prevent this from happening again staff will now verify that each child's bottle is clearly and visibility labeled. Now each child's bottles are labeled but not always in the same place

On January 31, 2019 Marissa Hood, said Lisa had handed her a bottle for Child A and she fed Child A the bottle . She did not know that the bottle belonged to another child and didn't look for a label thinking that Lisa knew who's bottle it was. The serving procedures for infant feeding are to check the bottle labels for the child's name.

On February 20, 2019 Parent A reported that he had picked up his daughter and took home the bottles that had been placed in her bags by the facility. He fed Child A the rest of the bottle in her bag . He was contacted by the facility to tell him that they had fed Child A a bottle of breast milk that was not hers. He thinks they weren't checking the bottles carefully and grabbed one that looked like his child's by mistake but did not instruct anyone to feed his child the wrong breast milk.

On February 20, 2019 Parent A reported that he had been told that his Child had been fed the breastmilk for another child but he had taken home the bottles that had been placed in her bags by the facility and then fed his child the rest of the wrong breast milk, not looking to see if the bottles were labeled. He thinks they weren't checking the bottles carefully and grabbed one that looked like his child's by mistake. Since then the facility has made their procedures better to check and double check the bottles before serving.

On February 20, 2019 Parent B stated that she can't even remember filling out a feeding plan for her child.

On February 20, 2019 Parent B said Child B's bottles were labeled.

On January 31, 2019 CCFS Dixon observed the infant feeding plan for Child A which is incomplete , and has no area for updates or changes. It was completed on January 23, 2019, after the incident with the breast milk occurred. It does not state that Child A can be served ANY breastmilk. The plan is not signed by a parent.

On January 31, 2019 CCFS Dixon observed that there are bins in the refrigerator labeled with a child's name and that inside the bins are bottles and foods each labeled with each child's name.

Based on these interviews this allegation is substantiated. Staff member Marissa Hood did not know what the infant feeding plan was and did not look for one and Parent B stated that she never even remembers filling out such a form on her child. Observation of the diet plan for Child A shows that it is incomplete and not signed by a parent . Additionally, no one involved in the incident saw or looked at any labels on the bottles, thus the bottles were not clearly or easily identified as belonging to Child A resulting in the wrong breastmilk being served.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall create and submit a plan to ensure infant foods are labeled and that infant toddler feeding requirements and diet plans (commonly called Parents Specialized Instructions) are followed. The plan shall state how infant foods will be stored, labeled and checked prior to feeding. A copy of the plan shall be submitted to the Section for Child Care Regulation.	Yes	3/29/2019
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding Nutrition and Food service for infants and toddlers to include requirements for infant toddler diet plans, commonly known at Parents Specialized Instructions. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	3/29/2019

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	3/14/2019

APPROVING SUPERVISOR
KOCH, DENISE ELAYNE