



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
7/30/2020

**DVN**  
000789642

**FACILITY NAME**

CHILD PRODIGY CHILDREN'S CENTER - SOUTH

**FACILITY ADDRESS**

1251 SE CENTURY DR

**CITY**

LEES SUMMIT

**ZIP CODE**

64081

**PHONE NUMBER**

(816) 246-7130

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

DUMERCY, MADELINE L

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

19 CSR 30-62.182 (1)(C)(2)

Expectations for a child's behavior shall be appropriate for the developmental level of that child.

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(4)

Praise and encouragement of good behavior shall be used instead of focusing only upon unacceptable behavior.

19 CSR 30-62.182 (1)(C)(5)

Brief, supervised separation from the group may be used based on a guideline of one (1) minute of separation for each year of the child's age.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

**CONCLUSION SUMMARY**

SCCR determined that Child Prodigy South violated the above licensing rules on July 23, 2020 based on interviews with facility staff, parents and observations of the facility's security camera video.

On July 31, 2020, CCFS Madeline Dumercy conducted an unannounced inspection at Child Prodigy Children's Center-South regarding the allegation that Parent A observed finger like marks on Child A's left arm. During the inspection, interviews were conducted with facility director Shannon Pennington, caregivers Sara Arbisi and Jennifer Schull and parents. Caregivers Sara Arbisi and Jennifer Schull stated they have witnessed caregiver Reagan Callaway yell and scream at the children using a very loud voice. Caregiver Sara Arbisi stated that she observed caregiver Reagan Callaway kick children with her feet in an attempt to re-direct children. Caregiver Jennifer Schull stated that she observed Reagan Callaway grabbing children by their wrist to stand them up. Director Shannon Pennington was aware of Reagan' Callaway's tone of voice and conversed with her about it in the past.

On July 31, 2020, CCFS Dumercy observed video footage from July 23, 2020, of the 2 year old classroom where Reagan Callaway worked. CCFS Dumercy observed Reagan grabbing children inappropriately by their arms and wrists; and kicking children to the ground. Caregiver Reagan was observed to be working on a bulletin board in the classroom with her back towards the children multiple times causing her not to have direct contact with the children in the classroom. Children were observed being placed in time out for 49 minutes.

Based on the above, this complaint is substantiated.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall create a plan to ensure how new hire employees (paid employees and unpaid/paid volunteers) are fully trained on the facility's discipline policy before caring for children. A copy of the plan shall be submitted to the Section for Child Care Regulation.		Yes	1/13/2021
<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
All staff and volunteers of Child Prodigy Children's Center-South must obtain one (1) clock hour of training approved by the the Section for Child Care Regulation, on age appropriate discipline. The training must be held by an approved and qualified source, outside of the Child Prodigy Children's Center-South network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <a href="http://www.moworkshopcalendar.org/">http://www.moworkshopcalendar.org/</a> . Verification of training completion shall be from the Open Initiative Toolbox report.		Yes	1/13/2021
<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.		Yes	1/13/2021
<b>DISPOSITION</b>	<b>DISPOSITION DATE</b>		
SUBSTANTIATED	10/9/2020		
<b>APPROVING SUPERVISOR</b>			
NURNBERG, TONY A			