



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/8/2021

DVN
000590570

FACILITY NAME

LAMB'S BRIDE CHILD CARE CENTER

FACILITY ADDRESS

1324 TOWER GROVE AVE

CITY

ST LOUIS

ZIP CODE

63110-3838

PHONE NUMBER

(314) 531-2425

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.090 (3)(B)

Disposable tissues or wipes shall be used to clean the child at each time of diapering. Any diapering creams, powders or other products applied at the time of diapering shall be approved or provided by the parent(s) and labeled with the child's name.

CONCLUSION SUMMARY

On June 8, 2021 the Section for Child Care Regulation received an allegation that Parent A recently picked my child up Saturday evening there was this white lady she told me she couldn't find my baby's diaper bag for the duration of time I was at work so she used another kid's diaper without my permission now my child has a bump on her butt from a diaper rash. Based on interviews with staff of Lamb's Bride Child Care Center, this allegation is found to be substantiated. Therefore, the following rule violation is being cited.

19 CSR 30-60.090 (3)(B): Disposable tissues or wipes shall be used to clean the child at each time of diapering. Any diapering creams, powders or other products applied at the time of diapering shall be approved or provided by the parent(s) and labeled with the child's name.

On June 21, 2021 director, Linda Mosby stated that diaper bags are placed on a hook in the infant toddler unit. If children run out of diapers or wet wipes, then she contacts the parent. Parent A was not contacted, because she was not aware that Child A's items could not be located. She was not aware of Child A having a diaper rash or that a diaper not belonging to Child A was used. If there was a diaper rash on Child A, the teachers would have come and gotten her.

On June 21, 2021 caregiver, Violet Wood stated that she changed Child A from a dry diaper to a dry diaper, but when Parent A picked Child A up, she had leaked through the diaper she had on that was too big and Parent A changed Child A after finding her diaper bag on top of cot where it should not have been. Another child's diaper was put on Child A, but she thought that the diaper used was Child A's diaper. There was nothing documented about Child A not having supplies needed. Director, Ms. Mosby was not notified of Child A not having diapers and wet wipes. Child A did not have a diaper rash and Child A has been in her care since Parent A expressed concerns, but she has not spoken to Parent A.

On August 4, 2021 Parent A stated that when she changed Child A's diaper, Child A was in a diaper that wasn't Child A's and she knew that Child A couldn't use the brand of diaper she was in. She had put Child A's diaper bag on top of her cubbie. When she changed Child A, she had bumps on her bottom. Child A was not in the right size diaper. Child A wears a size 1 diaper and had on a size 3 diaper. She knew the facility has extra diapers at the facility. Since this occurrence, Child A has not been out of diapers.

CORRECTIVE MEASURES

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The facility shall create a plan to ensure how new hire employees (paid employees and unpaid/paid volunteers) are fully trained on the facility's diaper changing policy before caring for children. A copy of the plan shall be submitted to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/13/2022

DISPOSITION SUBSTANTIATED	DISPOSITION DATE 8/5/2021
APPROVING SUPERVISOR CLARK, ANGELA	