



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/28/2023

DVN
002830422

FACILITY NAME

ABC KIDS LEARNING CENTER

FACILITY ADDRESS

429 MAIN ST

CITY

PEVELY

ZIP CODE

63070-3309

PHONE NUMBER

(636) 224-2838

COUNTY

JEFFERSON

ASSIGNED SPECIALIST

GRAHAM, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)1.

Caregivers shall not leave any child without competent adult supervision.

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

5 CSR 25-500.182(1)(C)2.

Expectations for a child's behavior shall be appropriate for the developmental level of that child.

5 CSR 25-500.102(1)(E)

Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests, and problems of children in care.

CONCLUSION SUMMARY

On March 29, 2023, Compliance Inspector (CI) Jessica Graham investigated the allegation that Child A, age 4 was left unattended on the playground yesterday (3/27/2023) late afternoon/early evening. Child A was left outside for approximately 5 minutes. This allegation is substantiated based on the following rule violations.

5 CSR 25-500.182(1)(A)1. which states: "Caregivers shall not leave any child without competent adult supervision."

AND

5 CSR 25-500.182(1)(A)3. which states: "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

AND

5 CSR 25-500.182(1)(C)2. which states: "Expectations for a child's behavior shall be appropriate for the developmental level of that child."

AND

5 CSR 25-500.102(1)(E). which states: "Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests, and problems of children in care."

On March 29, 2023, Jaime Ayers, director, stated that on March 27, 2023, Child A, age 4-years-old, was left outside on the playground by caregivers Halle Green and Emma Wright. Jaime was made aware of the situation on March 28, 2023, when Parent B asked her if she knew about a child being left outside. Jaime spoke with the caregivers and they stated that they were distracted when lining up the children and forgot to grab Child A. The caregivers should be counting the children when they line up to go outside, when they line up to come back inside and then as soon as they get inside the building. These caregivers did not do that. Child A does have special needs and the caregivers are aware of this. He requires extra attention and some one on one when transitioning and completing tasks.

On April 3, 2023, Grandparent A said that she arrived to pick up Child A from the daycare around 5:00pm. She went to the playroom where he is usually at for the end of the day and she did not see him. She asked the caregiver in the room where Child A was and she said that she did not know. Grandparent A went to look in the other classrooms but did not see Child A. The caregiver told her to ask the other caregiver that was in the front bathroom if she knew where Child A was and she said she did not. Grandparent A then went to the playground and saw Child A sitting outside by himself. Grandparent A grabbed Child A and brought him inside. The next morning Jaime called her to discuss the incident.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood."	Yes	3/12/2024

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall develop a plan to ensure that all employees are fully trained, prior to caring for children, on the facility's procedures as they pertain to children with special needs. A copy of the plan shall be submitted to the Office of Childhood .	Yes	3/12/2024

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision. The facility must provide the Office of Childhood with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	3/12/2024

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	5/27/2023

APPROVING SUPERVISOR
CHRISCO, MARLA L