



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
10/17/2022

DVN
002420400

FACILITY NAME

BRIGHTON'S KIDZONE

FACILITY ADDRESS

5403 HIGHWAY F

CITY

BRIGHTON

ZIP CODE

65617-7252

PHONE NUMBER

(417) 770-2910

COUNTY

POLK

ASSIGNED SPECIALIST

RADNEY, HEATHER E

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

RSMo 210.254.2.

The notice of parental responsibility shall include the following:

RSMo 210.254.2.(3)

The staff/child ratios for enrolled children under two years of age, for children ages two to four and for those five years of age and older as required by the department of health and senior services regulations in licensed facilities, the standard ratio of staff to number of children for each age level maintained in the exempt facility, and the total number of children to be enrolled by the facility;

CONCLUSION SUMMARY

Compliance Inspector (CI) Heather Radney conducted an investigation of the allegation that summarize allegation. The allegation is substantiated based on the following information:

RSMo 210.254.2. which states: "The notice of parental responsibility shall include the following:"

AND

RSMo 210.254.2.(3) which states: "The notice of parental responsibility shall include the following: The staff/child ratios for enrolled children under two years of age, for children ages two to four and for those five years of age and older as required by the department of health and senior services regulations in licensed facilities, the standard ratio of staff to number of children for each age level maintained in the exempt facility, and the total number of children to be enrolled by the facility."

On October 28, 2022, caregiver Kayla Packer stated that the facility's Notice of Parental Responsibility (NPR) notes that the ratio for children 5 years of age and older is 1:20, however the facility is consistently over ratio on Mondays. She often has around 30 children by herself on Mondays and was out of ratio on October 17, 2022 and on October 24, 2022. She has told both administrator Kevin Ivey and Ms. Grace that they need additional staff and was told to deal with it.

On October 28, 2022, Grace Crain stated she has not had anyone complain to her about being over ratio or not following their NPR set ratios. On Mondays, they do have more than 20 attend and are then probably over ratio.

On October 28, 2022, CI Radney received and reviewed the facility's NPR and ratios specified for the facility. The facility's Notice of Parental Responsibility (NPR) noted that the ratio for children 5 years of age and older is 1:20.

On November 2, 2022, cook Melissa Sales stated that she talked to Ms. Kayla about ratio a couple weeks ago. Most Mondays they have more than 20 school-age children with only one caregiver.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/20/2023

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 2/23/2023
APPROVING SUPERVISOR NURNBERG, TONY A		