



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
2/10/2023

DVN
001967573

FACILITY NAME

MONARCH CHILDREN'S ACADEMY, LLC

FACILITY ADDRESS

1108 N ROBBERSON AVE

CITY

SPRINGFIELD

ZIP CODE

65802-3843

PHONE NUMBER

(417) 831-8732

COUNTY

GREENE

ASSIGNED SPECIALIST

RADNEY, HEATHER E

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(2)(A)9.

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

CONCLUSION SUMMARY

Compliance Inspector (CI) Heather Radney conducted an investigation of the allegation that the facility is not clean. The allegation is substantiated based on the following information:

On February 15, 2023, CI Radney conducted an unannounced inspection of the facility. CI Radney observed dirt/debris located along the side of the floor where the floor meets the wall in the kitchen and hallways, dirt/debris located on the floor in the kitchen, debris located inside the refrigerator in the kitchen, debris located on the stove in the kitchen, and debris located on the wall near the stove in the kitchen.

On February 24, 2023, CI Radney received and reviewed the Sanitation Inspection Report from the Bureau of Environmental Health Services. An unannounced inspection was conducted on 2/24/23 at 9:00 AM. The inspection report states the facility does not conform with the sanitation requirements of the Missouri Department of Health and Senior Services.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The provider shall create a plan that ensures that the facility is properly cleaned throughout the day. A copy of the plan shall be provided to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/23/2024

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/23/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/6/2023

APPROVING SUPERVISOR

FOX, ROMENA