



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
2/13/2020

**DVN**  
000685503

**FACILITY NAME**

COUNTRYSIDE MONTESSORI SCHOOL

**FACILITY ADDRESS**

12226 LADUE RD

**CITY**

ST LOUIS

**ZIP CODE**

63141-8123

**PHONE NUMBER**

(314) 434-2821

**COUNTY**

ST LOUIS

**ASSIGNED SPECIALIST**

WILMESHER, LAURA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.102 (1)(L)

The provider shall request the results of a criminal background check for child care staff members as required by 19 CSR 30-63.020 General Requirements.

19 CSR 30-62.082 (2)(A)(6)

Walls, ceilings and floors shall be finished with material which can be cleaned easily and shall be free of splinters, cracks and chipping paint. Floor covering shall be in good condition. Lead-free paint shall be used for all painted surfaces.

**CONCLUSION SUMMARY**

Child Care Facility Specialist (CCFS) Laura Wilmesher conducted an investigation regarding the allegation that the maintenance man and owner's husband are constantly performing renovations while children are present and the bathroom has exposed drywall, metal, and wiring. After conducting the investigation, CCFS Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

19 CSR 30-62.082 (2)(A)(6) which states: "Walls, ceilings and floors shall be finished with material which can be cleaned easily and shall be free of splinters, cracks and chipping paint. Floor covering shall be in good condition. Lead-free paint shall be used for all painted surfaces."

AND

19 CSR 30-62.102 (1)(L) which states: "The provider shall request the results of a criminal background check for child care staff members as required by 19 CSR 30-63.020 General Requirements."

On February 18, 2020, CCFS Wilmesher also conducted an interview with director, Jenifer Hanser, and several caregivers of the facility. Jenifer Hanser and several other staff members stated that Dolph Hanser and Jimmy Macklin are sometimes present and performing maintenance work/renovations when children are present. Jenifer Hanser stated she would have criminal background checks, including required fingerprinting, for both Dolph and Jimmy completed as soon as possible. Although Jenifer Hanser and Erika Anderson stated that during the bathroom renovation that children were not exposed to renovation work during child care hours, other staff members including Kandyce Mifflin, Melody Broyles, and Angela Newsham stated that children were sometimes present when the renovations took place. Melody Broyles stated that she took photos of the what the bathroom looked like when children were present.

On February 18, 2020, CCFS Wilmesher received and reviewed photos taken by Melody Broyles of the preschool bathroom. The photos showed that parts of the wall in the bathroom were missing, exposing studs behind the wall and ceiling in an area near the bathroom door. The bathroom light switch was also missing a cover, which also caused a hole in the wall where the light switch cover would be.

On February 18, 2020, CCFS Wilmesher conducted an unannounced inspection of the facility. During the inspection, CCFS Wilmesher observed the preschool bathroom which has recently been renovated in the upper level of the main building at the facility. No violations were observed in the bathroom at the time of the inspection.

On February 24, 2020, CCFS Wilmesher received emails from director, Jenifer Hanser, which included verification that Adolph Hanser and James Macklin had been fingerprinted.

On March 6, 2020, CCFS Wilmesher received an email from director, Jenifer Hanser, which included attachments which confirmed that the Family Care Safety Registry screenings had been requested for Adolph Hanser and James Macklin , completing the comprehensive background screening requirements.

On March 9, 2020, CCFS Wilmesher received an email from director, Jenifer Hanser, which included eligible background letters for both Adolph Hanser and James Macklin.

**PROVIDER COMMENTS**

It is important to note that we were actually closed on Monday, January 20th when staff claim there was dust in the classroom. When we opened on Tuesday, January 21st there was NOT dust in the classroom. Jenifer and another staff member spent Monday night and Tuesday before hours to clean the entire classroom and bathroom. The exposed area was a closet in the bathroom. There was not exposed wires in reach of children.

Correction: The bathroom was fully operational, with tile floor, when children were present.

For over 55 years, the children used an adult height sink with a step stool, which remained until the child height sink was installed.

Jimmy's background screening states he is eligible to be around children. His history is from over twenty years ago when he was 18-20 yrs old. The children appear to like Jimmy and often ask about him.

Only simple cosmetic work was completed when children were present.

Countryside would never intentionally put children in harms way.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall have all walls, floors, and ceilings in approved child care spaces to be made of material which is easily cleaned.	Yes	2/18/2020
The facility shall submit verification of requested criminal background checks for maintenance workers Adolph Hanser and James Macklin to Section for Child Care Regulation.	Yes	3/6/2020

<b>DISPOSITION</b>	<b>DISPOSITION DATE</b>
SUBSTANTIATED	3/16/2020

**APPROVING SUPERVISOR**  
CLARK, ANGELA