



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
11/22/2021

DVN
002795042

FACILITY NAME

EMMANUEL FAMILY & CHILD DEVELOPMENT CENTER AND EMERGENCY SHELTER FOR CHILDREN

FACILITY ADDRESS

4736 PROSPECT AVE

CITY

KANSAS CITY

ZIP CODE

64130-2602

PHONE NUMBER

(816) 921-3164

COUNTY

JACKSON

ASSIGNED SPECIALIST

TRUSSELL, MICHELLE RENEE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)2.

Expectations for a child's behavior shall be appropriate for the developmental level of that child.

CONCLUSION SUMMARY

The Office of Childhood has deemed the allegation in this complaint as substantiated. This determination was based on interviews conducted with Parent A, Deborah Mann, director, and caregivers Maya Roath and Jordan Harris.

On November 24, 2021 Parent A stated Child A is 16 months old. Parent A took Child A to the doctor for a well child physical on November 19, 2021 and when she took Child A's clothes off for the physical she noticed the marks on his arms. Parent A stated Child A's doctor stated it looked like someone grabbed him by the arm. Parent A has not taken Child A back to the facility since November 19, 2021. Parent A stated she spoke with the director Deborah Mann on November 19, 2021 regarding the marks on his arm and showed her pictures of Child A's arm. Parent A stated Ms. Mann said she would review video footage of the classroom. Parent A stated the facility did not contact her regarding these marks. Parent A stated the marks on are Child A's upper left arm and look like finger nail marks.

CI Trussell received pictures of Child A's arm from Parent A. CI Trussell observed a total of four crescent shaped marks on Child A's arm in the pictures. The marks were scabbed over indicating the skin had been broken. Three of the marks are approximately one inch in length. The fourth mark is much smaller and appears to be a small scratch. These marks are located on the child's upper left forearm.

CI Trussell conducted interviews with director, Deborah Mann and caregivers Maya Roath and Jordan Harris.

Deborah Mann stated Parent A told her about marks on Child A's arm on November 19, 2021. Ms. Mann stated she has not seen on the video either caregiver, Maya Roath or Victoria Valerio, grab Child A by the upper arm. Ms. Mann did state she observed on the video Ms. Valerio grab Child A by the wrist. Ms. Mann stated she also seen Ms. Valerio physically sit Child A down. During the investigation, Ms. Mann stated she also observed Ms. Roath using her foot to push a child across the floor causing the child to fall over. Ms. Mann stated these actions witnessed on video are not allowed and both Ms. Valerio and Ms. Roath were terminated.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the policies and all licensing rules and regulations regarding discipline. The facility must provide the Office of Childhood with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/3/2023

CORRECTIVE MEASURE

All staff members (paid employees or unpaid volunteers) must take the online training course titled, "Making a Difference: Protecting Health and Keeping Children Safe" available at <https://dese.mo.gov/childhood/child-care/training-info>.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/3/2023

Verification of attendance shall be through the Toolbox report.

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/28/2022

APPROVING SUPERVISOR

NURNBERG, TONY A