



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

11/1/2016

**DVN**

002443538

**FACILITY NAME**

CREATIVE WORLD SCHOOL - COUNTRYSIDE

**FACILITY ADDRESS**

19701A SW EAST US HIGHWAY 40

**CITY**

BLUE SPRINGS

**ZIP CODE**

64015-2235

**PHONE NUMBER**

(816) 373-6700

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

PYLES, PATRICIA A

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

**CONCLUSION SUMMARY**

On November 02, 2016, CCFS, Patti Pyles conducted an unannounced inspection at the facility. During the inspection interviews were conducted with Director, Kristy Howerton as well as with caregivers; Sarah Wulf, Shyann Bellomy and Bryonna Lewis. Both caregivers, Shyann and Bryonna, stated that they have witnessed Alexis Wilson speak to the children in her care with profanity, harsh words and in an attempt to ridicule them. Both Co Directors advise that staff have come to them to report profanity towards the children by Alexis Wilson as well as Alexis yanking or pulling on the children. Caregivers Shyann and Bryonna also advised that they had both witnessed Alexis being "rough" with the children and forcing the children's heads down to the mats at nap time.

Based on information that was obtained during the interviews, the complaint of physical punishment as well as the complaint of the use of profanity are both substantiated.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

All caregivers at Creative World School- Countryside will submit a statement that they have read and understand the Child Care Program section of the Child Care Licensing Rulebook. This statement must be submitted to SCCR with all staff signatures no later than March 15, 2017.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/10/2017

**CORRECTIVE MEASURE**

All caregivers at Creative World School- Countryside must obtain 2 hours of training on appropriate discipline. The approved training can be located on the MO Workshop calendar at [www.moworkshopcalendar.org](http://www.moworkshopcalendar.org). These hours must be completed by May 4, 2017 and training certificates must be submitted to SCCR by May 5, 2017.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

5/5/2017

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

2/28/2017

**APPROVING SUPERVISOR**

KENNEDY, AMY C