



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
2/2/2023

DVN
000280137

FACILITY NAME

CENTRAL MISSOURI COMMUNITY ACTION

FACILITY ADDRESS

403 PARK AVE STE B

CITY

COLUMBIA

ZIP CODE

65201-4374

PHONE NUMBER

(573) 449-1575

COUNTY

BOONE

ASSIGNED SPECIALIST

HONEA, MICHELLE J

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

On February 7, 2023, the Office of Childhood (OOC) received an allegation that: On January 30, 2023, Child A's mother picked up Child A from Central Missouri Community Action. Child A's mother observed Child A's face having scratches, bruising and swelling. When Child A's mother asked what happened she was told Child A fell on the gym floor. Child A's mother was not immediately notified of Child A's injury. After conducting an investigation, Compliance Inspector (CI) Michelle Honea has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.192(5)(A): which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On February 7, 2023, CI Honea conducted an unannounced inspection to the facility and interviewed Ashley Poulsen, teacher Kalia White, and Lindsey Massie. All staff interviewed stated that parents are not notified when a minor incident happens due to their policies, but parents are notified immediately when a major incident happens. Lindsey Massie and Ashley Poulsen stated that there is a new policy in place to notify parents immediately when any incidents happen minor or severe. While at the facility CI Honea did a walk through and observed Child A's enrollment documentation and video of Child A's fall which showed no injuries and the teacher looked at Child A's face for injuries. CI Honea also observed Child A's face and did not see any noticeable injuries. CI Honea also observed Child A's incident report stating that Child A fell at 11:45 am. The report did not indicate any information about when Parent A was notified.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/16/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/29/2023

APPROVING SUPERVISOR

CHRISCO, MARLA L