



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/31/2022

DVN
002674360

FACILITY NAME

PATRIOT PLAYHOUSE DAYCARE, LLC

FACILITY ADDRESS

201 GRANBY MINERS RD

CITY

GRANBY

ZIP CODE

64844-8232

PHONE NUMBER

(417) 472-6922

COUNTY

NEWTON

ASSIGNED SPECIALIST

MERTZ, CAYLIN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)7.

Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited.

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

CONCLUSION SUMMARY

On August 31, 2022, the Office of Childhood received a report alleging that the facility is restraining children. After conducting an investigation, Compliance Inspector (CI) Caylin Mertz has found this allegation to be substantiated based on the following evidence and rule violations:

5 CSR 25-500.182(1)(C)3 which states "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

AND

5 CSR 25-500.182(1)(C)7 which states "Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited."

AND

5 CSR 25-500.182(1)(C)8 which states "No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity."

On September 9, 2022, Compliance Inspector (CI) Moriah Bloom conducted an unannounced inspection of the facility. Staff, Hope Plummer, described witnessing former staff, Kylie Bickford, restrain a child by holding them down in her lap. Hope stated she subsequently witnessed Kylie spank Child A (four-years-old) and put him in his high chair for at least 10 minutes. Owner, Abraham Laughlin, reported the staff do use high chairs for restraining children when they are out of control. A fellow staff, Paula Anderson, also reported being told to use the high chairs for discipline. Hope also described the child screaming while being restrained by staff Kylie. Parent A (Child A's Mother) was unable to be interviewed regarding this incident.

CORRECTIVE MEASURES

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The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one clock hour of approved training on positive guidance and discipline. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. The local

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/31/2024

Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at <http://www.childcareaware.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/23/2023

APPROVING SUPERVISOR

NURNBERG, TONY A