



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
10/24/2019

**DVN**  
001900429

**FACILITY NAME**

THE TOTS' SPOT, LLC

**FACILITY ADDRESS**

220 N CEDAR AVE

**CITY**

REPUBLIC

**ZIP CODE**

65738-1486

**PHONE NUMBER**

(417) 732-2231

**COUNTY**

GREENE

**ASSIGNED SPECIALIST**

RUSSELL, BILLIE

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(D)(1)

Infants and toddlers shall have constant care and supervision. Home monitors or commercial devices marketed to reduce the risk of Sudden Infant Death Syndrome (SIDS) shall not be used in place of supervision while children are napping or sleeping.

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

**CONCLUSION SUMMARY**

The Section for Child Care Regulation determined that the allegation was substantiated based on interviews with caregivers, Child A's mother, and observations from Child Care Facility Specialist (CCFS) Billie Russell. Caregivers, Ashley Salyers, Lindsey Thorsen, Joe Lough and Justice Torrez, reported there were two (2) caregivers in the infant room with seven (7) infants. Yet, caregivers stated the infants were always biting each other. Caregivers would reportedly write incident reports, but only inform parents at pick up time. Child A's mother reported Child A was bitten ten (10) times in a month, and she was not informed of the biting incidents until pick up time. CCFS Russell observed accident reports in Child A's file and documented between August and September there were seven (7) incidents when Child A was injured with biting. Caregivers did not notify Child A's mother immediately as required by the licensing rule.

In addition, incident reports were observed to be written by caregivers that demonstrated they were not giving constant care and supervision to the infant children. For example, Child A was bitten three (3) times when caregivers were "in the middle of changing a diaper." Child A was also bitten twice when caregivers did not know where the bite came from. One (1) incident report described Child A sitting on another child and the caregiver told Child A to get off of the child "twice." The child was reportedly telling Child A "no" and rolling around to get Child A off before the child bit Child A. In this case, caregivers failed to separate the children to avoid the injury.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

All caregivers shall read licensing rule 19 CSR 30-62.192 (5)(A) and 19 CSR 30-62.182 (1)(D)1. The facility shall submit in writing a statement of their understanding of this rule. All written statements shall be submitted to the Section for Child Care Regulation.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

9/18/2020

**CORRECTIVE MEASURE**

All caregivers shall complete a minimum of one hour of approved training on supervision in the infant classroom. The training shall address biting and methods to prevent biting within the child care setting.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

9/18/2020

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

12/13/2019

**APPROVING SUPERVISOR**

WHITE, LEAH