



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
12/31/2020

DVN
002462900

FACILITY NAME
KIDSPLAY, LLC

FACILITY ADDRESS
2949 HIGHWAY K

CITY
O FALLON

ZIP CODE
63368-7862

PHONE NUMBER
(636) 379-9494

COUNTY
ST CHARLES

ASSIGNED SPECIALIST
SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (2)(B)

Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

CONCLUSION SUMMARY

On December 31, 2020 the Section for Child Care Regulation received a report that here have been multiple COVID-19 cases at Kidsplay, LLC and they have only informed families of one case. They haven't notified families about the other 3 cases. They finally shut down today for 2 days after 4 positive cases and didn't notify all the families. Based on interviews with staff of Kidsplay, LLC, it is determined that while families were notified of the positive test results, they were not notified immediately. Therefore, this allegation is substantiated and the following rule violation is being cited.

19 CSR 30-62.192 (2)(B): Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

On January 14, 2021 director, Meredith Hessling stated that the first positive COVID test result was determined on December 26, 2020 and that parents were notified on December 27, 2020. She stated that the second positive case result was on December 30, 2020 at 10:28 am and parents were beginning to be called to pick up their children at about 12:00 pm on December 30, 2020. Then she stated that on December 31, 2020 a mass email then went to every parent for all children that attend the facility. Meredith stated that only the parents of the children in attendance were notified on December 30, 2020 and that a mass email informed every parent of the facility on December 31, 2020.

On January 14, 2021 LLC managing members, Ky Ngo and Sheree Ngo provided consistent statements that on December 26, 2020 the first positive COVID test result was identified and a message went out via the Brightwheel application at 12:03 am on December 28, 2020 notifying parents that the preschool and pre-k classrooms would be closed on Monday, December 28, 2020. They stated that on December 28, 2020 they contacted the health department and were told that they could remain open. They stated that on December 30, 2020 they were informed of another positive test result and had parents of the children in the attendance on December 30, 2020 notified to pick up their children. They stated that on December 31, 2020 a mass email via the Brightwheel application was sent to every parent of a child enrolled at Kidsplay, LLC and not just the parents of children in attendance. They stated that on December 31, 2020 they made the decision for the facility to remain closed from January 4, 2021 to January 8, 2021.

On January 12, 2021 Child Care Facility Specialist, Stephanie Spaulding reviewed a screenshot of a message that was sent to parents from the facility. The message was sent on December 31, 2020 informing parents that the facility has had recent positive COVID test results and that the facility would be closed January 4, 2021 to January 8, 2021.

On January 14, 2021 Child Care Facility Specialist, Stephanie Spaulding received a copy of the message that was sent to parents on December 28, 2020 at 12:03 am to inform them that the preschool and pre-k classrooms would be closed until the health department is contacted.

On February 24, 2021 Parent A stated that her children last attended on December 24, 2020 and she was notified on December 28, 2020 that the first teacher tested positive on December 24, 2020. Parent A stated that her children did not return for two

weeks following knowledge via word of mouth that there were more positive COVID results. Parent A stated that she was notified via the Brightwheel application on December 28, 2020 and December 31, 2020.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review licensing rule 19 CSR 30-62.192 (2)(B) . The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the rule and regulation. Attention: Katie Sims.	Yes	3/30/2021

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	2/24/2021

APPROVING SUPERVISOR
CLARK, ANGELA