



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

3/29/2022

DVN

002802248

FACILITY NAME

DREAMLAND DAYCARE & LEARNING CENTER LLC

FACILITY ADDRESS

3605 NW VALLEY VIEW PL

CITY

BLUE SPRINGS

ZIP CODE

64015-2539

PHONE NUMBER

(816) 598-5657

COUNTY

JACKSON

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that staff/child ratios were not maintained in the infant/toddler classroom and that the facility was short-staffed. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.112(1)(A) which states: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

On March 31, 2022, CI Glover conducted a walkthrough of the facility and observed a violation of staff/child ratios. Specifically, Caregiver Kennedy Wilson was caring for six children, ages 6-months-old to 23-months-old.

On April 14, 2022, Director Deborah Clark stated that there were issues with maintaining staff/child ratios in the past when multiple teachers would call in on the same day but it was no longer a concern at the facility.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios. Once completed, proof shall be sent to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/18/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

8/3/2022

APPROVING SUPERVISOR

NURNBERG, TONY A