



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

9/6/2022

**DVN**

002200102

**FACILITY NAME**

GREATER K.C. LINC, INC.

**FACILITY ADDRESS**

4600 ELMWOOD AVE

**CITY**

KANSAS CITY

**ZIP CODE**

64130-2247

**PHONE NUMBER**

(816) 223-0870

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

IBBOTSON, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.112(1)(D)

Ages Five (5) and Up. Groups composed solely of five (5) -year olds and older shall have no less than one (1) adult to every sixteen (16) children; and

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that the facility was not maintaining staff/child ratios. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.112(1)(D) which states: "Ages Five (5) and Up. Groups composed solely of five (5) -year olds and older shall have no less than one (1) adult to every sixteen (16) children; and"

On September 19, 2022, CI Glover interviewed Director Lisa Stephenson who stated that the facility was struggling with finding additional staff to help maintain staff/child ratios. Ms. Stephenson stated she was aware the facility was over staff/child ratios but was in the process of hiring additional staff.

CI Glover conducted a walkthrough of the facility to document staff and child attendance and observed three classrooms over staff/child ratios. Specifically, Caregiver Kimberly Cain was observed caring for nineteen school-aged children, Caregiver Lile McCoy was observed caring for nineteen school-aged children and Caregiver Elsa Macedo was observed caring for twenty-nine school-aged children.

On October 3, 2022, CI Glover conducted an unannounced re-inspection and interviewed Ms. Stephenson. Ms. Stephenson stated she was aware that the facility was still over staff/child ratios but she was in the process of hiring two additional staff members.

CI Glover conducted a walkthrough of the facility to document staff and child attendance and observed one classroom over staff/child ratios. Specifically, Caregiver Drake Bushnell was observed caring for twenty-two school-aged children.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

2/17/2023

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

2/10/2023

**APPROVING SUPERVISOR**

NURNBERG, TONY A