MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/22/2022

DVN
001969482

FACILITY NAME
MILESTONE ACADEMY CHILD DEVELOPMENT CENTER, INC.

FACILITY ADDRESS
1401 BUCKNER TARSNEY RD

CITY	ZIP CODE	PHONE NUMBER	COUNTY
GRAIN VALLEY	64029	(816) 847-0204	JACKSON

ASSIGNED SPECIALIST
IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that Child A (19-months-old) had been bitten repeatedly at daycare and the parents had not been notified. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.192(5)(A) which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On September 1, 2022, CI Glover interviewed Caregiver Josie Bonine who stated that she waited until the end of the day to inform Parent A about the last biting incident involving Child A since she did not think it was an emergency , due to the lack of bruising.

CI Glover reviewed four accident/injury reports regarding Child A. On May 26, 2022, one accident/injury report stated that at 10:00 a.m., Child A was playing with a classmate when the classmate got frustrated and bit Child A on his left arm , leave a red imprint of teeth marks on Child A. The report noted that staff washed the bitten area and applied an icepack before giving Child A "lots of TLC." Although the report showed Parent A's (Parent of Child A) signature with the same date, it was documented that Parent A was not informed of the incident until the following day on May 27, 2022, at 7:23 a.m.

On June 7, 2022, one accident/injury report stated that at 9:30 a.m., Child A was playing when a classmate pulled him down, scratching his right shoulder and biting his left forearm. The report noted that it left a red scrape mark on Child A's shoulder and a mouth-shaped bruise on his arm. The report also noted that Child A was immediately removed from the situation and comforted while his scratch and bite mark were being cleaned and cold compressed. Even though the report showed Parent A's signature on the same date of the incident, the report does not indicate what time Parent A was notified. However, the report indicated that Parent A was notified verbally in person.

On July 27, 2022, one accident/injury report stated that at 2:00 p.m., Child A and a classmate were reaching for the same toy when Child A was bit on the back of his right arm, leaving a bruise mark. The report noted that staff immediately removed Child A from the situation in order to sanitize the bite, hold a cold compress to the area and comfort him. Even though the report showed Parent B's (Parent of Child A) signature on the same date of the incident, the report does not indicate what time Parent B was notified.

On August 11, 2022, one accident/injury report stated that at 10:35 a.m., Child A had been redirected from crawling on an unsafe area of the slide three different times. The report stated that on the third redirection, Child A attempted to bite Ms. Bonine's wrist as she was placing him in timeout. The report then stated that Child A began kicking and bit his right arm , leaving a red mark. The report noted that Ms. Bonine sat with Child A and helped him calm down before sanitizing the bitten area and applying ice . Even though the reported showed Parent A's signature on the same date of the incident, the report does not indicate what time

Parent A was notified.

Even though Board Chairperson Myong Pak Schuman, Director Scott Schuman and Caregivers Zoey Yardly and Josie Bonine stated that Parent A was notified immediately after each incident via phone call or text message , the accident/injury reports do not indicate that. Therefore, CI Glover could not confirm that the parent(s) were notified immediately after each accident/injury.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. 5 CSR 25-500.192 Health Care (5) Accidents, Injuries and Emergency Medical Care. (A-C). The facility must provide the Child Care Compliance Section with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	11/21/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/20/2022

APPROVING SUPERVISOR
NURNBERG, TONY A