



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
8/29/2017

DVN
002272277

FACILITY NAME

THE FAMILY TREEHOUSE CHRISTIAN ACADEMY LLC

FACILITY ADDRESS

2225 APOLLO DR

CITY

FENTON

ZIP CODE

63026

PHONE NUMBER

(636) 825-3818

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

TRUESDALE, MICHELLE (SHELLEY)

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

CONCLUSION SUMMARY

The allegation that the infant/toddler unit was out of ratio on August 29, 2017 is substantiated based on the facility director's statements on September 11, 2017 that there have been some staffing issues in the morning hours, and a review of attendance records provided by the facility director that document that I/T child/staff ratios were not met on the morning of August 29, 2017. The attendance is as follows:

- The first staff person to arrive was Beth Heltibrand at 5:57 am.
- The first infant/toddler staff to arrive was Madison Musgrave at 6:48 am, at that time there were two children under the age of two and two pre-k children present.
- The fifth child under the age of two arrived at 7:07 am, the second I/T staff person, Natalee Miller, and the sixth child under the age of two years arrived at 7:18 am.
- The ninth child under the age of two arrived at 7:30 am.
- The third I/T staff person, Tiffany Bryson, arrived at 7:48 am there were 13 children under the age of two years at that time.
- The fourth I/T staff person, Sierra Moody, arrived at 7:51 am.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

COMPLETED (Y/N)

COMPLETED DATE

No

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/26/2017

APPROVING SUPERVISOR

SMITH, NANCY