



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

6/28/2022

**DVN**

002275854

**FACILITY NAME**

MANSFIELD AREA COMMUNITY BETTERMENT ORG.

**FACILITY ADDRESS**

205 N MISSOURI AVE

**CITY**

MANSFIELD

**ZIP CODE**

65704-9542

**PHONE NUMBER**

(417) 924-7070

**COUNTY**

WRIGHT

**ASSIGNED SPECIALIST**

MERTZ, CAYLIN

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

**CONCLUSION SUMMARY**

On June 28, 2022, the Office of Childhood investigated the allegation that on June 22, 2022, Child A (8-years-old) injured her arm and the reporter was not notified until pick up, not at the time of the accident. The allegation is substantiated based on the following evidence:

5 CSR 25-500.192(5)(A) which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

AND

5 CSR 25-500.192(5)(B) which states: "Information regarding the date and circumstance of any accident or injury shall be noted in the child's record."

On June 28, 2022, Parent A (parent of Child A) stated that he was notified at pick up that Child A was hurt and was not given an accident or incident report.

On August 4, 2022, director Jamie Keith stated that the incident did not result in an accident report. The child did not have an actual injury but was given a wet paper towel for compassion.

On August 4, 2022, CI Bloom observed and received a copy of a note written from staff Addy to director Jamie regarding having given Child A and another child an ice pack. The note indicates that Child A was given an ice pack and that Parent A was told at pick up.

On February 14, 2023, director Jamie Keith stated that the kids were playing tag with a ball and Child A got hit with the ball . Their policy is if anyone says anything hurts they get a wet paper towel or an ice pack for that, no matter what. Parent A was told that a ball hit Child A and that she was given an ice pack . There was no actual injury and there was no accident or incident report. Child A had just given up the ice pack when Parent A arrived to pick her up .

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

**COMPLETED (Y/N)**

No

**COMPLETED DATE**

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

2/22/2023

**APPROVING SUPERVISOR**

NURNBERG, TONY A