



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/16/2020

DVN
001505375

FACILITY NAME

HOPE CHILD CARE CENTER

FACILITY ADDRESS

218 E HIGHWAY 174

CITY

REPUBLIC

ZIP CODE

65738

PHONE NUMBER

(417) 732-9162

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

RSMo 210.254.2(5)

The notice of parental responsibility shall include the following: The disciplinary philosophy and policies of the child-care facility.

CONCLUSION SUMMARY

The Section for Child Care Regulation has determined the allegation is substantiated based on interviews with caregivers, Child A's parents, and observations of scratch marks on the sides of Child A's body and video surveillance of the incident. Caregivers, Delilah Reavis and Nadia Hendricks reported observing caregiver, Allyson Horst grab children by the arm and face leaving red marks on them. Director Diane Dickey reported Ms. Horst had her leg over Child A's body during the incident on November 13, 2020. Mrs. Dickey reported telling Ms. Horst to remove her leg from Child A. Ms. Horst reported during the incident Child A was moving around on the carpet during group time and she crossed Child A's arms around the front of her chest so Child A could not have access to her hands. Ms. Horst reported Child A had been self-harming. Child A's mother reported no one informed her of any self-harming or temper tantrums until November 13, 2020.

On November 16, 2020, CCFS Russell observed several small crescent shaped scratch marks on both sides of Child A's torso. CCFS Russell also observed the facility video surveillance footage from November 13, 2020, and observed caregiver, Allyson Horst in a power struggle with Child A from 9:04 a.m. to 9:17 a.m. For over thirteen (13) minutes Ms. Horst pulled, pushed, grabbed and restrained Child A. Child A was observed stomping her feet on the floor, kicking at the air and sliding her body down to the floor. At no time did CCFS Russell observed Child A engaged in self-harm that would cause crescent shaped injury consistent with finger nails.

SCCR determined the facility did not follow their current Notice of Parental Responsibility of use of "conscious discipline" or "no physical punishment" when caregiver Allyson Horst pulled, pushed, grabbed, and restrained Child A for over thirteen (13) minutes on November 13, 2020.

CORRECTIVE MEASURES

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The facility shall review the Notice of Parental Responsibility, make any changes to the discipline policy and submit revisions to SCCR or a statement that they plan to follow the NPR currently on file with SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/11/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/22/2021

APPROVING SUPERVISOR

WHITE, LEAH