



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

4/5/2022

**DVN**

002343646

**FACILITY NAME**

FAITH ACADEMY EARLY CHILDHOOD

**FACILITY ADDRESS**

13001 GRAVOIS RD

**CITY**

SUNSET HILLS

**ZIP CODE**

63127-1716

**PHONE NUMBER**

(314) 635-2111

**COUNTY**

ST LOUIS

**ASSIGNED SPECIALIST**

GRAHAM, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

RSMo 210.254.2.

The notice of parental responsibility shall include the following:

RSMo 210.254.2.(5)

The disciplinary philosophy and policies of the child-care facility; and

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Graham investigated the allegation that on March 30, 2022, Child A (20-months-old) was placed in time out in a Rubbermaid tote and left there too long. The allegation is substantiated based on the following information:

RSMo 210.254.2. which states: "The notice of parental responsibility shall include the following:"

AND

RSMo 210.254.2.(5) which states: "The disciplinary philosophy and policies of the child-care facility."

On April 12, 2022, Parent A (parent of Child A) stated that on March 30, 2022, she arrived to pick up Child A (20-months-old) and did not see her in the classroom. When the staff noticed her they picked up Child A out of a tub and brought her over. Child A looked sad. The teacher told her that Child A had been in the tub for time out for 1-2 minutes but the director told her that the video footage showed Child A was in the tub almost half an hour for time out. She was not aware that the facility had discipline of putting children in a Rubbermaid tub.

On April 12, 2022, director Jasmine Potter stated that on March 30, 2022, Child A was placed in time out in a Rubbermaid tote for too long. That tote was normally used as a pretend boat when the kids played with it.

On April 13, 2022, CI Graham received and observed video footage of the incident. The video footage is 30 minutes long (actual start time is 4:38pm) with no audio. The following was observed:

-Teachers in the room are Ms. Makoy, wearing a blue colored shirt, and Ms. Hope, wearing a peach colored shirt.

-Child A is in the tub at the start of the footage.

-Ms. Makoy stands by the tub holding another child while Child A stands up in the tub.

-Ms. Hope goes over to Child A while standing and places her hand on Child A's chest.

-Ms. Makoy bends down to talk to Child A and her sit.

-Child A is shaking her head yes and then stands back up.

-At 4:41pm, Ms. Makoy places Child A on her bottom again and has her foot against the tub.

-At 4:42pm, Ms. Makoy sits by the tub with another child on her lap.

-Child A stands in the tub again trying to interact with Ms. Makoy and the child on her lap.

-Ms. Renee enters the classroom after being in the bathroom changing children.

-At 4:44pm, Child A tries to interact with another child standing by the tub Ms. Makoy moves the child away.

-Ms. Makoy tries to get Child A to sit in the tub but Child A refuses.

-At 4:45pm, Ms. Makoy sits Child A down but Child A stands back up.

-Child A sits on her own and Ms. Renee comes over to talk to her.

-At 4:46pm, Ms. Makoy takes Child A out of the tub.

- Child A tries to get toys out of a basket from Ms. Hope and then helps to clean up.
- Child A interacts with a child and takes away a toy from him.
- At 4:47pm, Ms. Renee takes the toy from Child A.
- Ms. Renee talks to Child A and then walks away.
- At 4:50pm, Ms. Makoy and Ms. Renee both talk with Child A.
- At 4:51pm, Ms. Renee takes Child A out of the tub.
- Child A starts playing with toys.
- At 4:53pm, Ms. Makoy stands the tub on it's side.
- Child A tries to sit on a toy and Ms. Makoy places Child A back in the tub.
- At 5:03pm, another class combines.
- At 5:08pm, Ms. Makoy takes Child A out of the tub as Parent A has arrived.

On April 20, 2022, caregiver Makoy White stated that on March 30, 2022, Child A had been placed in time out in the tub after multiple times of getting in trouble. The tub was in the classroom for time out, not as a toy for children. The tub has always been used for time out since she has been helping in the classroom. Child A was in the tub for time out for a long time because she (Ms. Makoy) got busy and forgot about Child A being in time out in the tub.

**CORRECTIVE MEASURES**

| <b>CORRECTIVE MEASURE</b>  | <b>COMPLETED (Y/N)</b> | <b>COMPLETED DATE</b> |
|--|------------------------|-----------------------|
| The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood. | Yes                    | 8/30/2022             |

| <b>CORRECTIVE MEASURE</b>   | <b>COMPLETED (Y/N)</b> | <b>COMPLETED DATE</b> |
|---|------------------------|-----------------------|
| The facility shall provide a statement to the Office of Childhood that they will follow their notice of parental responsibility (NPR) or shall submit an updated NPR. | Yes                    | 8/30/2022             |

| <b>DISPOSITION</b> | <b>DISPOSITION DATE</b> |
|--------------------|-------------------------|
| SUBSTANTIATED      | 8/29/2022               |

**APPROVING SUPERVISOR**  
CHRISCO, MARLA L