



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
2/25/2019

DVN
002240177

FACILITY NAME

A CREATIVE START LEARNING CENTER

FACILITY ADDRESS

1381 E DIVISION ST

CITY

SPRINGFIELD

ZIP CODE

65803-3870

PHONE NUMBER

(417) 832-1381

COUNTY

GREENE

ASSIGNED SPECIALIST

HOHENSEE, GINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (2)(A)(5)

The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

CONCLUSION SUMMARY

On February 25, 2019, this allegation was found to be substantiated based on interviews with caregiver Morissa Whitworth, Director Kristen Brown, and observations by CCFS Gina Hohensee. Temperature readings in the classrooms that were below the required sixty-eight degrees Fahrenheit. Kristen Brown stated that the temperature control unit shuts off and that the staff has to manually restart the unit to keep the furnace running. In addition, the unit is an older unit and the relay switch has to be replaced. The furnace in the front part of the building is new and was replaced in 2018 after the building flooded. Morissa Whitworth stated the back preschool classroom is excessively cold everyday, but the staff does try to keep the system running, but it is difficult to hear the unit shut off when the children are up and active.

CORRECTIVE MEASURES

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The provider shall ensure that the heating and cooling units in the facility are working appropriately with thermostatic controls. Temperatures shall be maintained between sixty-eight degrees Fahrenheit and eighty-five degrees Fahrenheit. A statement of the repairs shall be submitted to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/9/2019

CORRECTIVE MEASURE

Temperatures shall be maintained between sixty-eight degrees Fahrenheit and eighty-five degrees Fahrenheit. The director shall record temperatures twice daily, once in the morning and once in the afternoon in each classroom for sixty-days. This record will be submitted to the Section for Child Care Regulation weekly.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/19/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/10/2019

APPROVING SUPERVISOR

WHITE, LEAH