



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
11/18/2022

DVN
002203967

FACILITY NAME

JUMP START LEARNING CENTER, INC.

FACILITY ADDRESS

7240 PAGE AVE

CITY

ST LOUIS

ZIP CODE

63133

PHONE NUMBER

(314) 721-4452

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

FYFE, IAN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.087(13)(A)

Unvented fuel-fired room heaters, portable electrical space heaters, or floor furnaces shall not be used during child care hours. The provider shall sign a compliance letter verifying that such equipment will not be used.

5 CSR 25-500.082(2)(A)5.

The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

CONCLUSION SUMMARY

On November 18, 2022, the Office of Childhood (OOC) received an allegation that Jump Start Learning Center, Inc. was too cold inside and that staff members had heaters running in the classroom. After conducting an investigation, Compliance Inspector (CI) Ian Fyfe has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.087(13)(A), which states the following: "Unvented fuel-fired room heaters, portable electrical space heaters, or floor furnaces shall not be used during child care hours. The provider shall sign a compliance letter verifying that such equipment will not be used."

AND

5 CSR 25-500.082(2)(A)5., which states the following: "The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor."

On November 18, 2022, Compliance Inspector (CI) Ian Fyfe conducted an unannounced inspection to the facility and observed one of the two rooms being used for child care to be below sixty-eight degrees Fahrenheit (68F). During the November 18 inspection there were two rooms being used for child care: one room being used to care for infants and toddlers and one room being used to care for children ranging from 2-years-old and 5-years-old. CI Fyfe entered the building through the preschool-aged room. CI Fyfe immediately observed the children present in this room to be sleeping with two different space heaters plugged in on opposite sides of the room. The space heaters were near the children as they slept. The heaters were immediately unplugged and stored away by staff members upon CI Fyfe's request. CI Fyfe observed the preschool-aged room to have a measurable temperature of 67F. The thermostat located in the preschool-aged room displayed a temperature of 67F, though the heat was set to 76F. In the preschool-aged room, the children that were present were observed to be wearing heavy winter coats. CI Fyfe observed the infant and toddler room to have a measurable temperature of 68F. The thermostat located in the infant and toddler room displayed a temperature of 68F, though the heat was set to 87F. CI Fyfe did conduct an interview with RC, who informed CI Fyfe that the facility was actively working to resolve the issue.

Due to the staff members being unable raise the temperature of the room without space heaters, CI Fyfe requested that the facility voluntarily close immediately. The staff members in charge of the preschool-aged room cooperated with CI Fyfe's request and began contacting parents. CI Fyfe waited at the facility until children began leaving.

On November 21, 2022, CI Fyfe conducted a follow up inspection to the facility. CI Fyfe observed only the infant and toddler room to be caring for children. There were no children present in the preschool-aged room. Director KM informed CI Fyfe that the heating issue had not yet been resolved but that the facility was expecting a repair to the unit this week. CI Fyfe observed the preschool-aged room to have a measurable temperature of 71F at this time. The thermostat located in the preschool-aged room displayed a temperature of 76F, though the heat was set to 86F. CI Fyfe observed the infant and toddler room to have a measurable temperature of 71F. The thermostat located in the infant and toddler room displayed a temperature of 76F, which was what the heat was set to.

On November 29, 2022, Compliance Inspector (CI) Ian Fyfe conducted a follow-up inspection to the facility and measured the temperatures of the two rooms used for childcare. The preschool-aged room was observed to be 77F while the infant and toddler room was observed to be 75F when measured by CI Fyfe. The heating issue was ultimately resolved on November 22, 2022.

CI Fyfe was unable to conduct an interview with the reporter of this complaint due to the fact that the complaint was submitted to the OOC anonymously.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall immediately increase the inside temperature of the facility to or above sixty-eight degrees Fahrenheit (68F), or voluntarily close until able to do so. Furthermore, the facility shall maintain a temperature that is between sixty-eight degrees Fahrenheit (68F) and eighty-five degrees Fahrenheit (85F) while children are in care.	Yes	11/21/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/14/2023

APPROVING SUPERVISOR

CHRISCO, MARLA L