



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/5/2021

DVN  
002765762

FACILITY NAME

LEARN A LOT ACADEMY

FACILITY ADDRESS

4010 STERLING AVE

CITY

KANSAS CITY

ZIP CODE

64133-1310

PHONE NUMBER

(816) 353-1942

COUNTY

JACKSON

ASSIGNED SPECIALIST

DUMERCY, MADELINE L

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.087 (13)(A)

Unvented fuel-fired room heaters, portable electrical space heaters, or floor furnaces shall not be used during child care hours.  
The provider shall sign a compliance letter verifying that such equipment will not be used.

CONCLUSION SUMMARY

Based on the investigation, Section for Child Care Regulations determined that Learn A Lot Academy violated the licensing rules above.

On March 5, 2021, the reporter stated that about 2-3 weeks ago, the facility was very cold, less than 60 degrees, and space heaters were being used in the two-year-old room. On March 9, 2021, CCFS Madeline Dumercy conducted an unannounced inspection at Learn A Lot Academy and interviewed Director-in-training Christal Hardy, Director Teresa Givens, and Caregiver Melissa Johnson. During the interviews, Director-in-training Christal, Director Teresa, and Caregiver Melissa stated that they use space heaters in the two-year-old classroom when the classroom feels cold. Christal and Teresa noted that the facility's temperature is never under 60 degrees Fahrenheit. On March 9, 2021, CCFS Madeline Dumercy observed the thermostat in the two-year-old room, and the thermostat read 72 degrees Fahrenheit.

Based on interviews, there is sufficient evidence that the complaint is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall provide a statement to the Section for Child Care Regulation that they will no longer use space heaters in the facility.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/12/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/27/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L