



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
8/26/2020

**DVN**  
002596187

**FACILITY NAME**

BUSY BEE'S CHILDCARE

**FACILITY ADDRESS**

22 COVINGTON SQUARE RD

**CITY**

LINN CREEK

**ZIP CODE**

65052-2168

**PHONE NUMBER**

(573) 873-7130

**COUNTY**

CAMDEN

**ASSIGNED SPECIALIST**

EVANS, ALISON MICHELE

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.132 (8)

The provider shall develop and implement a procedure for admitting children which shall include.

19 CSR 30-62.132 (8)(E)

Completion by the parent(s) of the following written information, which shall be on file before the child is accepted for care.

19 CSR 30-62.132 (8)(E)(3)

A diet plan for each infant/toddler signed by the parent(s).

19 CSR 30-62.092 (1)(B)(2)(A)

An individually assigned crib, portable crib or playpen shall be provided and used for each infant and toddler. Stack cribs shall not be used.

19 CSR 30-62.092 (1)(B)(2)(I)

Sitting devices such as car safety seats, strollers, swings, infant carriers, infant slings, and other sitting devices shall not be used for sleep/nap time. Infants who fall asleep anywhere other than a crib, portable crib, or playpen shall be placed in the crib or playpen for the remainder of their sleep or nap time.

19 CSR 30-62.192 (6)(A)

Caregivers shall wash their hands with soap and running water after toileting or assisting a child with toileting, after diapering a child, before food preparation or serving of food and at other times as needed.

19 CSR 30-62.222 (7)

All enrollment records, medical examination records and attendance records shall be filed in a place known to caregivers and shall be accessible at all times. Records shall not be in a locked area or removed from the facility during the hours the facility is open and operating.

**CONCLUSION SUMMARY**

This allegation is substantiated based on statements made by director, Kristen Biddle, caregiver Betty Rousch, and caregiver Alex Parrak and observations made by CCFS Alison Evans and CCS Kayla Todaro.

On September 10, 2020, CCFS Evans and CCS Todaro observed video footage from September 10, 2020 of the infant/toddler room. Video footage shows Child D (eight months old) being placed in a bouncy seat by Betty Rousch. Betty then covers Child D with a blanket. Child D does not move from 10:33 to 11:50 and appears to be sleeping.

On September 10, 2020, CCFS Evans and CCS Todaro observed in the video footage from September 10, 2020 that Betty Rousch changes two children's diapers and does not wash her hands afterwards. Alex Parrack changes one child's diaper and does not wash her hands afterwards.

On November 5, 2020, Kristen Biddle stated that she could not find the enrollment forms for Child C or for Child D.

**VIOLATION(S)**

19 CSR 30-62.202 (1)(A)

The provider shall supply and serve nourishing food according to the Meal and Snack Food Chart provided in this rule.

19 CSR 30-62.202 (1)(G)

The acceptable food components and serving sizes for meals and snacks are outlined in the following chart for each age group. Menus and amounts served shall be based on this chart.

19 CSR 30-62.202 (1)(K)

Menus shall be available to parents upon request.

**CONCLUSION SUMMARY**

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews with the facility director, Kristen Biddle, caregiver Alicia Gaunt and observation by CCFS Evans.

On September 1, 2020, CCFS Alison Evans observed the children eating breakfast at Busy Bee's Childcare. All of the children had one biscuit with jelly, placed on a napkin, and milk to eat for breakfast. CCFS Evans did not see any children receiving seconds of biscuits with jelly.

Director, Kristen Biddle stated that she did not know that jelly was not counted as a fruit on biscuits for breakfast. In addition, caregiver Alicia Gaunt stated that there is sometimes not enough food at breakfast for all the kids especially when eggs are being served. There is not enough eggs to go around so some children just get toast.

CCFS Evans observed the weekly food menu for the week of 8/24/20 to 8/28/20 at Busy Bee's Childcare. The menu shows that Busy Bee's Child Care serves breakfast and lunch daily. According to the sample menu, there are days where breakfast does not include a fruit or vegetable which is a required food components.

The menu is kept in the kitchen and filled out weekly. There was not a menu available to review for the week of 8/31/20 to 9/5/20. Busy Bee's Child Care does not have a weekly food menu posted for the parents to see.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding 19 CSR 30-62.202 Nutrition and Food Service. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	8/1/2021
All staff and volunteers of Busy Bee's Childcare must obtain one (1) clock hour of approved training on Nutrition for children in child care setting. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <a href="http://www.moworkshopcalendar.org/">http://www.moworkshopcalendar.org/</a> . Certificates of attendance shall be provided to the Section for Child Care Regulation.	Yes	5/18/2021
The facility shall ensure that all employees complete the safe sleep training. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <a href="http://www.moworkshopcalendar.org/">http://www.moworkshopcalendar.org/</a> . Certificates of attendance shall be provided to the Section for Child Care Regulation.	Yes	5/18/2021

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

10/9/2020

**APPROVING SUPERVISOR**

TODARO, KAYLA