



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
12/9/2021

DVN
000178310

FACILITY NAME

LEARNING TREE, LTD.

FACILITY ADDRESS

995 PREACHER ROE BLVD

CITY

WEST PLAINS

ZIP CODE

65775-2924

PHONE NUMBER

(417) 256-3611

COUNTY

HOWELL

ASSIGNED SPECIALIST

COX, ELAINE S

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

The Office of Childhood (OOC) determined the facility violated the above licensing rules. This determination is based on Director, Kimberly Pond's, and caregiver Nellie Adkison's statement that on one occasion two (2) or three (3) months ago Nellie Adkinson was alone for about ten (10) minutes with eight (8) infants in the morning between 7:30 AM- 8:00 AM, when parents dropped off children earlier than scheduled. Also supporting the rule violation is Compliance Inspector (CI), Elaine Cox's direct observation on December 13, 2021, of eleven (11) children two (2) and three (3) years of age with one (1) caregiver. Further supporting a rule violation is CI Cox's observation during re-inspection conducted on December 27, 2021 of two (2) napping two (2) year old children in a room with no caregiver.

CORRECTIVE MEASURES

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The director shall review the children's attendance schedules and ensure staffing schedules will meet staff/child ratio requirements. The director shall send a statement indicating she has reviewed staff and children's attendance schedules to meet staff/child ratio requirements and will continue to review as necessary for compliance with licensing rules.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/19/2022

CORRECTIVE MEASURE

The director shall review all licensing rules regarding staff/child ratio with all currently employed caregivers. Caregivers will sign a statement indicating that they have participated in a review of staff/child ratio rules and understand their responsibility in meeting compliance with these rules. The signed statement shall be sent to the Office Of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/28/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/7/2022

APPROVING SUPERVISOR

UNKNOWN SOUTHWESTERN DISTRICT SUPERVISOR