



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/31/2020

DVN
002596187

FACILITY NAME

BUSY BEE'S CHILDCARE

FACILITY ADDRESS

22 COVINGTON SQUARE RD

CITY

LINN CREEK

ZIP CODE

65052-2168

PHONE NUMBER

(573) 873-7130

COUNTY

CAMDEN

ASSIGNED SPECIALIST

EVANS, ALISON MICHELE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.222 (5)

Daily child attendance records shall be maintained and kept on file a minimum of one (1) year.

19 CSR 30-62.222 (6)

Daily staff and volunteer attendance records shall be maintained and kept on file a minimum of one (1) year.

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

19 CSR 30-62.112 (1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3)- and four (4)-year olds shall have no less than one (1) adult to ten (10) children.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated these licensing rule on August 31, 2020 based on interviews with the facility director, Kirsten Biddle, caregiver, Breanna Starr, Brenda Parrack, observations of video footage and attendance records by CCFS Alison Evans. Director, Kristen Biddle, Brenda Parrack and Breanna Starr all stated that Kristen Biddle, Desmond Biddle and Brenda Parrack left to go to Walmart on August 31, 2020 and when they returned the preschool classroom and the infant/toddler room were out of staff to child ratio.

The video footage from the preschool room and the infant/toddler room shows that Busy Bee's Childcare was out of staff to child ratio from approximately 9:28 am to 9:58 am. At 9:01 am caregiver, Desmond Biddle had six preschool children. At 9:28 am Breanna Starr took Desmond Biddle's six preschool children and had a total of twelve preschool children. At 9:58am, after Kristen Biddle returned from the store, she took three preschool children from Breanna Starr to another classroom. Breanna Starr then had nine preschool children and Kristen Biddle had three preschool children. The preschool room was left out of staff to child ratio for approximately 30 minutes

The video footage in the infant/toddler room shows Betty Rousch with four infant/toddlers and at 9:26 a parent drops off a child in the infant/toddler room leaving Betty Rousch with five infant/toddlers. When Brenda Parrack returned from the store she went into the infant/toddler room to cover ratio. The infant/toddler room was left out of staff to child ratio for approximately 30 minutes.

On September 01, 2020, CCFS Evans observed attendance records for the preschool, two year old and Infant/ Toddler classrooms for August 31, 2020. The attendance forms showed as followed:

Brenda Parrack was signed in to the two year old room at 6:00am until 7:00am with two children.
Alicia Gaunt was signed in to the two year old room at 7:00am until 1:00pm with six children.

There was no staff signed in to the two year old room after 1:00pm.

Brenda Parrack was signed in to the infant/toddler room from 6:00am to 8:00am with three children.
Betty Rousch was signed into the infant/toddler room at 8:00am and by 10:00am there were five children in the infant/toddler room with Betty.

The daily attendance record does not show another staff member entering the infant/toddler room with Betty.

Kristin was signed in to the three year old room from 6:00am until 8:00am with two children and again from 10:00am until 3:00am with three children.

There is no teacher signed into the three year old room between 8:00am and 10:00am

Staff and child attendance records were not maintained and accurate on August 31, 2020.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall develop a policy on staff and child attendance records and submit it to SCCR, along with a statement signed by all staff indicating that they agree to follow the policy.	Yes	8/1/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff and volunteers of Busy Bee's Childcare must obtain one (1) clock hour of approved training on Staff/Child Ratios. The training shall be uploaded to OPEN Toolbox and available for SCCR to view.	Yes	5/18/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding Staff/Child Ratios (19CSR 30-62.112). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	5/18/2021

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/6/2020

APPROVING SUPERVISOR
TODARO, KAYLA