



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

11/22/2021

DVN

001990109

FACILITY NAME

COMMUNITY CHILD DEVELOPMENT CENTER, INC.

FACILITY ADDRESS

815 STATE HIGHWAY PP

CITY

MACON

ZIP CODE

63552-1372

PHONE NUMBER

(660) 395-0134

COUNTY

MACON

ASSIGNED SPECIALIST

DOUGLAS, SUSAN MARIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

CONCLUSION SUMMARY

Office of Childhood has determined that Community Child Development Center is in violation of the rule concerning a teacher swearing at the children based on statements from Jacey Trenhaile, Alexis Lorenzo, and Treasure Miles. Specifically:

Jacey Trenhaile, preschool teacher, stated that she was in the classroom and heard Paula Close, teacher, say, "God damn it [child's name]." Ms. Trenhaile heard Ms. Close say the "F word, S word, hell, pissed, and the A word", while they worked together in the orange classroom.

Alexis Lorenzo, infant teacher, stated that she heard Paula Close say "God damn it [child's name]" while she was in the 1-year-old classroom.

Treasure Miles, preschool teacher, stated that, while working with Paula Close in the classroom, Ms. Close would swear when she was frustrated with the children for biting, taking toys from one another or hitting a child.

Ms. Close would first say the swear word softly, say the child's name louder, and then say "Why did you do this" and then remove the child from the situation.

She heard Ms. Close say the "F word, S word, G** d*** it, and P*** me off".

VIOLATION(S)

5 CSR 25-500.102(1)(E)

Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests, and problems of children in care.

CONCLUSION SUMMARY

Office of Childhood has determined that Community Child Development Center was in violation of the rule regarding caregivers having knowledge of the needs of children and shall be sensitive to the capabilities, interest and problems of children in care based on statements made by Mary Linear, substitute teacher, Missy Morrison, teacher, Jacey Trenhaile, teacher, Tanya Ryherd, assistant director, Katie Teter, teacher, and Parent A (parent of Child A and Child B).

Specifically:

Mary Linear stated:

The incident occurred in the orange classroom, in which she was the substitute teacher, with Katie Teter, preschool teacher.

Jacey Trenhaile, the lead teacher, was gone for the day and she was the substitute teacher.

She was not aware that Child A wore a pull up at naptime.

She spoke with Parent A next day, November 9, 2021, and told Parent A that she was not aware Child A had a pull up on.

She had Child A use the restroom, but did not monitor Child A in the restroom.

Missy Morrison stated:

Some children still use pull ups at naptime.
 Child B puts on her pull ups throughout the day without them knowing it.
 Child B has had a yeast infection.

Jacey Trenhaile stated:
 She was not present the day Child A had the pull up on all afternoon .
 Ms. Teter should have known that Child A had a pull up on .

Tanya Ryherd stated:
 Parent A (parent of Child A and Child B) contacted her by text and sent a picture of the soiled pull up.
 She contacted Mary Linear and she was not aware that Child A had a pull up on .
 She sent an email to staff, the next day, that they need to check children to see if they are in pull ups.

Katie Teter stated:
 Mary Linear and herself were the teachers in the classroom when Child A had her pull up on all afternoon .
 Child A normally wears a pull up at naptime .
 She and Jacey Trenhaile allow Child A to put on and take off the pull up at naptime on her own .
 She did not tell Child A to take off the pull up and did not check to see if Child A had removed the pull up after naptime .

Parent A (parent of Child A and Child B) stated:
 On November 8, 2021, Child A was picked up around 5:15 pm from the Community Child Development Center, Inc. and the pull was extremely soaked with urine.
 She contacted Tonya Ryherd, assistant director, by text and sent a picture of the pull up.
 Child A developed an infection from being in the pull up from 12:00 p.m. to 5:15 p.m.
 Child B had an incident similar occur a few weeks ago.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
Community Child Development Center Inc. shall conduct a staff meeting to ensure that all staff understand the violations listed in this complaint and the corrective measures that are being taken to correct the issues. The agenda, clearly stating the issues discussed, and sign in sheet for this staff meeting shall be submitted to Office of Childhood.	Yes	2/3/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff of Community Child Development Center Inc. must obtain one (1) clock hour of approved training on professionalism in a child care setting. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at http://www.moworkshopcalendar.org/ . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at http://www.childcareaware.org/ . Verification of completion shall be on the OPEN website.	Yes	2/4/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	1/5/2022

APPROVING SUPERVISOR
 BRUCE, CHRISTINA