



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
3/8/2017

**DVN**  
002058866

**FACILITY NAME**  
MAD-GIC DAYCARE I INC

**FACILITY ADDRESS**  
5305 E BANNISTER RD

**CITY**  
KANSAS CITY

**ZIP CODE**  
64137-1203

**PHONE NUMBER**  
(816) 966-1599

**COUNTY**  
JACKSON

**ASSIGNED SPECIALIST**  
SOLOMON, JILL

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

**CONCLUSION SUMMARY**

Interviews were completed on March 8, 2017. Based on these interviews, the following conclusions were made. Caregivers Harriet Madge and Pamela Lewis stated that children have been placed in a high chair for disciplinary measures and sometimes outside the classroom door. Both Child A and Child B stated they are sometimes left in an area unattended by an adult. Therefore, this complaint is substantiated.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall develop and submit to SCCR an alternative discipline plan stating how they will discipline children in order to comply with SCCR Licensing Rules.

**COMPLETED (Y/N)**  
Yes

**COMPLETED DATE**  
5/2/2017

**CORRECTIVE MEASURE**

The facility shall submit to SCCR a statement that all staff have read, understand, and will comply with the Child Care Licensing Rules. This statement must be submitted to SCCR no later than April 18, 2017.

**COMPLETED (Y/N)**  
Yes

**COMPLETED DATE**  
6/20/2017

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

4/20/2017

**APPROVING SUPERVISOR**

KENNEDY, AMY C