



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
4/27/2018

**DVN**  
002209283

**FACILITY NAME**

FUN, 2, 3 CHILDCARE - ARNOLD, INC

**FACILITY ADDRESS**

17 MUNICIPAL DR

**CITY**

ARNOLD

**ZIP CODE**

63010-1012

**PHONE NUMBER**

(636) 287-6767

**COUNTY**

JEFFERSON

**ASSIGNED SPECIALIST**

TRUESDALE, MICHELLE (SHELLEY)

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

**CONCLUSION SUMMARY**

The allegation that the facility did not immediately notify the parents of Child A when she was bitten at the childcare is substantiated based on interviews with the child's parent and facility staff. Parent A stated that they were not notified about Child A's bite but was given an incident report the next day. The director, Rachel did confirm that the incident report was not given to the parent of Child A until the next day and that they did not inform the parent of the incident at the time or day that it occurred because the grandparent picked up Child A instead of the parent.

**CORRECTIVE MEASURES**

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

8/13/2018

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

6/19/2018

**APPROVING SUPERVISOR**

SMITH, NANCY