



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/6/2021

DVN
000173315

FACILITY NAME

KINDERCARE LEARNING CENTER NO. 1059

FACILITY ADDRESS

821 NW WOODS CHAPEL RD

CITY

BLUE SPRINGS

ZIP CODE

64015-2684

PHONE NUMBER

(816) 228-4989

COUNTY

JACKSON

ASSIGNED SPECIALIST

SNODGRASS, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

Compliance Inspector Penny Snodgrass conducted an investigation of the allegation that Child A (fifteen-months-old) was bitten while at daycare; however, the facility did not document the accident/injury report when Child A was injured. This allegation is substantiated based on the following evidence:

On August 9, 2021, Compliance Inspector (CI) Penny Snodgrass conducted an unannounced inspection at the facility. CI Snodgrass interviewed Assistant Director Janelle Matthews, Child Care Providers Anita Irwin, Missy Cure, Olivia Pendleton, Ashley Newson, Leah Justice, Grandparent A (Grandparent to Child A), and Parent A (Parent of Child A).

During interviews all staff denied knowing that Child A had gotten bitten; however, Anita Irwin, infant classroom teacher, stated that Parent A spoke with her about Child A being bitten; however, Ms. Irwin did not fill out an incident report since she did not see the incident occur.

Grandparent A is the preschool teacher and stated that when Child A originally enrolled at the facility in April, 2021 Child A was bitten. Parent A confirmed that Child A received a bite mark shortly after Child A was enrolled and started at the facility in April of 2021. Parent A reported that she was not notified nor was an accident/injury report filed regarding the incident.

CI Snodgrass reviewed Child A's file and found no evidence of a written accident/injury report on file regarding the bite or the injury.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/20/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/18/2022

APPROVING SUPERVISOR

NURNBERG, TONY A