



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/11/2021

DVN  
002740056

FACILITY NAME

PRIMROSE SCHOOL OF WARD PARKWAY

FACILITY ADDRESS

1309 MEADOW LAKE PKWY

CITY

KANSAS CITY

ZIP CODE

64114-1619

PHONE NUMBER

(816) 822-0000

COUNTY

JACKSON

ASSIGNED SPECIALIST

BEEM, JONI

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.112 (1)(B)

Age Two (2) Years. Groups composed solely of two (2)-year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group.

CONCLUSION SUMMARY

Based on the information provided, a rule violation occurred. A child was left without any adult supervision. The staff/child ratio was also not maintained as there was a child left without a staff. The staff and children in the classroom were on the playground. The classroom door leading outside was propped open. The staff reported they did a name to face count at 3:30 PM when the children went outside and this was documented on a tablet. The name to face count at 3:30 indicated that Child A was marked off as going outside with the rest of the classroom. While the classroom was outside, an administrator found Child A alone in the classroom. The staff believe the child went outside with the class. Child A was found alone inside the classroom at about 3:34 PM. The staff do not know how Child A was able to get back in the classroom. The staff did not think Child A, who is two years old, would have been able to open the propped door to get inside. A parent came at 3:31 PM to pick up their child. The staff think maybe Child A followed the parent back inside the classroom but there is no way to know exactly what happened. The allegation is substantiated.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/13/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/2/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L