



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

5/12/2022

DVN

002505186

FACILITY NAME

DUNCAN ACADEMY EAST, INC.

FACILITY ADDRESS

1103 SW 1ST ST

CITY

OAK GROVE

ZIP CODE

64075-9127

PHONE NUMBER

(816) 625-0186

COUNTY

JACKSON

ASSIGNED SPECIALIST

LENARD, DEBORAH

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

5 CSR 25-500.182(1)(C)9.

Punishment or threat of punishment shall not be associated with food, rest, or toilet training.

5 CSR 25-500.202(1)(E)

One (1) serving of fluid milk shall be served with each meal.

CONCLUSION SUMMARY

On May 18, 2022, Compliance Inspectors (CI) Jessica Glover and Deborah Lenard conducted an unannounced investigation of the allegation that Tara Christian grabbed Child A's arms and had thrown Child A's food away. The allegations are substantiated based on the following evidence:

On May 10, 2022, Parent A received a text from Ms. Askew stating to request the camera footage for that day during lunch time. Parent A was sent a copy of the camera footage. The video surveillance shows Child A swinging her juice in the air at the lunch table. Caregiver Ms. Askew was placing cots on the floor for the after lunch nap. Ms. Askew witnessed and the video shows Caregiver Ms. Christian grabbing Child A by her arms out of the chair. Ms. Christian carried Child A by the arms with Child A's feet hanging off the ground. Ms. Christian slammed Child A forcefully on the floor, against the wall. CI Deborah Lenard observed on the video that Ms. Christian throws away Child A's unfinished lunch. Ms. Christian admitted that the option on walking Child A to timeout was not offered because she was just thinking about removing Child A from the lunch table. Ms. Christian also admitted to not offering Child A to finish lunch.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

A weekly menu for the month of August and September shall be submitted to OOC and include each required component identified in rule 5 CSR 24-500.202 (1).

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/4/2022

CORRECTIVE MEASURE

All staff members of Duncan Academy East, Inc. shall complete a 2-hour training on appropriate discipline/guidance. This training shall be viewable in the OPEN Toolbox for each staff member.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/24/2023

CORRECTIVE MEASURE

A staff meeting shall be held to review the facility's discipline policy and rules 5 CSR 25-500.182(1)(C)3, 5 CSR 25-500.182(1)(C)8, 5 CSR 25-500.182(1)(C)9, 5 CSR 25-500.202(1)(E). A signed statement indicating that they understand the policy and rules and agree to follow them.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/23/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

8/2/2022

**APPROVING SUPERVISOR**

NURNBERG, TONY A