



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/6/2022

DVN
002200102

FACILITY NAME

GREATER K.C. LINC, INC.

FACILITY ADDRESS

4600 ELMWOOD AVE

CITY

KANSAS CITY

ZIP CODE

64130-2247

PHONE NUMBER

(816) 508-5614

COUNTY

JACKSON

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(D)

Ages Five (5) and Up. Groups composed solely of five (5) -year olds and older shall have no less than one (1) adult to every sixteen (16) children; and

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that the facility was not maintaining staff/child ratios. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.112(1)(D) which states: "Ages Five (5) and Up. Groups composed solely of five (5) -year olds and older shall have no less than one (1) adult to every sixteen (16) children; and"

On September 19, 2022, CI Glover interviewed Director Lisa Stephenson who stated that the facility was struggling with finding additional staff to help maintain staff/child ratios. Ms. Stephenson stated she was aware the facility was over staff/child ratios but was in the process of hiring additional staff.

CI Glover conducted a walkthrough of the facility to document staff and child attendance and observed three classrooms over staff/child ratios. Specifically, Caregiver Kimberly Cain was observed caring for nineteen school-aged children, Caregiver Lile McCoy was observed caring for nineteen school-aged children and Caregiver Elsa Macedo was observed caring for twenty-nine school-aged children.

On October 3, 2022, CI Glover conducted an unannounced re-inspection and interviewed Ms. Stephenson. Ms. Stephenson stated she was aware that the facility was still over staff/child ratios but she was in the process of hiring two additional staff members.

CI Glover conducted a walkthrough of the facility to document staff and child attendance and observed one classroom over staff/child ratios. Specifically, Caregiver Drake Bushnell was observed caring for twenty-two school-aged children.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/17/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

2/10/2023

APPROVING SUPERVISOR

NURNBERG, TONY A