



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
11/6/2017

DVN  
002553204

FACILITY NAME

CALIFORNIA KIDS LLC

FACILITY ADDRESS

800 LAKE DR

CITY

CALIFORNIA

ZIP CODE

65018-2022

PHONE NUMBER

(573) 796-2058

COUNTY

MONITEAU

ASSIGNED SPECIALIST

EVANS, ALISON MICHELE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(2)

Expectations for a child's behavior shall be appropriate for the developmental level of that child.

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

CONCLUSION SUMMARY

SCCR determined that these licensing rules were violated on November 3, 2017 based on interviews with facility director Anny Wolford, and caregivers Gemma Hewitt and Dallas Jarvis.

Dallas Jarvis stated that she asked Child A to get up from the table and Child A would not get up, so she grabbed Child A's hand/wrist and pulled her up.

Dallas Jarvis, Gemma Hewitt and Anny Wolford said they heard Child A cry.

Dallas Jarvis told Child A she was sorry. Dallas Jarvis stated that she did not mean to hurt Child A.

Anny Wolford stated that Child A was favoring her wrist.

Gemma Hewitt stated that Child A was holding her wrist.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All staff and volunteers of California Kids LLC must obtain two (2) clock hours of training approved by the the Section for Child Care Regulation, on age appropriate discipline. The training hours must be held by an approved and qualified source. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Certificates of attendance shall be provided to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/28/2018

CORRECTIVE MEASURE

Facility director Anny Wolford will provide SCCR with documentation showing what information she provides to new staff during their orientation regarding how to staff are to interact with children. This orientation material must cover appropriate discipline techniques to be used. The material must also cover child care licensing rules 19 CSR 30-62.182 (1) (C) Discipline.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/27/2018

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/10/2018

APPROVING SUPERVISOR

CARTER, JAN LEE