



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/5/2019

DVN
001796276

FACILITY NAME

THE CHRISTIAN ACADEMY

FACILITY ADDRESS

11621 W FLORISSANT AVE

CITY

FLORISSANT

ZIP CODE

63033-6711

PHONE NUMBER

(314) 838-3637

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

WATKINS, REGINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.222 (15)

All records of children shall be confidential, protected from unauthorized examination and available to the parent(s) upon request.

CONCLUSION SUMMARY

The allegation in that Parent A asked to get information about Child A's enrollment form. Parent A was told that she was unable to see the paperwork is substantiated.

19 CSR 30-62.222 (15) "All records of children shall be confidential, protected from unauthorized examination and available to the parent(s) upon request."

CCFS Watkins conducted interviews with the staff, Director and Parent A. On June 17, 2019, Mary Crockett-Smith (Director) stated that the father enrolled Child A and he comes on Wednesdays, Thursdays and Fridays and that Child A just started 14 days ago. Mary reported that Parent B has placed the staff including herself in between this and that she does not know what to do, and wanted to know if CCFS Watkins can tell her what to do.

On July 15, 2019, Cheryl Stallings (staff) reported that she was at the center when Parent A arrived and that Parent A never produced any identification to her and she has never met Parent A before. She has only dealt with Parent B. She asked Parent A for identification and she did not produce any. Cheryl Stallings reported that Parent A said she was going to call the state and walked out.

On July 25, 2019, Parent A reported that when she went to the center, Cheryl Stallings would not accept her identification. Cheryl Stallings stated she could not give her any information at all. She further stated that she and Parent B have joint custody and Cheryl Stallings said she could not give her any information. Parent A reported that she could not get any information over the phone so, she went up there (to the center). When she arrived, she told Cheryl that if she did not give her any information she (Parent A) was going to call the state on her (Cheryl). Parent A explained to her that they have a court order and that she even had the court order in her hand and tried to give it to Cheryl. Cheryl said although she has a court order, she still could not give her the information she needed because Parent B did not put her on the enrollment form at all.

On June 17, 2019, CCFS Watkins observed that the enrollment form does not have Parent A listed on the enrollment form in the parent/guardian section. However, the address for Child A on the enrollment form has both the mom's address and the dad's address listed.

Although Parent A is not listed on the enrollment form, CCFS Watkins observed the court order provided by Mary Crockett Smith (Director) on June 17, 2019. The court order states that both parents have joint custody and that all exchanges shall occur at the children's school or child care provider. If the children are not in school, then the exchange shall occur at the parent's receiving custody and residence. The court order also states that it is in the best interest of the children the address for the mailing and educational purposes is the same as that of the mother (Parent A). Mary Crockett-Smith had a copy of the court order and the center failed to abide by the court order in their possession.

CORRECTIVE MEASURES

CORRECTIVE MEASURE All staff, volunteers (paid and unpaid), college students, including the director shall review 19 CSR 30-62.222 (15). A signed statement shall be submitted to CCFS Watkins stating that all staff, volunteers (paid and unpaid), college students, including the director agree, understand and will abide by the said rule.		COMPLETED (Y/N) Yes	COMPLETED DATE 1/10/2020
DISPOSITION SUBSTANTIATED		DISPOSITION DATE 9/4/2019	
APPROVING SUPERVISOR SMITH, NANCY			