



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

3/11/2021

DVN

002120261

FACILITY NAME

KIDS INTERNATIONAL

FACILITY ADDRESS

412 OLD STATE RD

CITY

ELLISVILLE

ZIP CODE

63021

PHONE NUMBER

(636) 391-6061

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

It was reported to the Section for Child Care Regulation on March 11, 2021 that two of the toddlers-Child A, age 2 years old and Child B, 20 months old, got out of the classroom and were found in the back parking lot by Director Cindy Bohrer while she was outside in the playground with other children. This incident occurred on March 9, 2021 around 11:10am. The staff members in charge of supervising the toddlers at the time were Cindy Krewson and Kelly Allard. The director estimated that the children were outside alone between 3-5 minutes approximately. The children were found outside by director Cindy Bohrer and teacher Karla Henry. The children had no injuries, were not upset, were not crying. Children's parents were notified around 12pm-12:30pm. After Child Care Facility Specialist (CCFS) Marla Chrisco conducted an investigation, the above allegation is being substantiated. The following rules were violated:

Rule 19 CSR 30-62.182 (1)(A)(1) which states that caregivers shall not leave any child without competent adult supervision.
AND

Rule 19 CSR 30-62.182 (1)(A)(3) which states that caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

On March 16, 2021, CCFS Marla Chrisco conducted an interview with director Cynthia Bohrer. Ms. Cynthia stated that on March 09, 2021 around 11:15 a.m., she found Child A and Child B alone in the back parking lot while she was out on the back playground by the parking lot with caregiver Carla Henry and the pre-k class. Ms. Cynthia stated that she thinks Child A and Child B were unattended for about 3 to 4 minutes and that they escaped out of the fire exit door in the classroom because the door had not closed all of the way after an earlier fire drill that morning. Child A and Child B were unharmed. Parent A and Parent B were notified immediately and the teachers, Ms. Kelly resigned and walked out and Ms. Cindy was fired. Ms. Cynthia also had River Waters Contracting inspect the door and they adjusted the door sweep and the latch so the door would close faster and tighter and automatically close each time it was opened. Child A and Child B still attend the facility. Ms. Cynthia also sent out an email on the facility's app to all of Child A and Child B's classroom parents letting them know what had happened and that both staff no longer work at the facility. Ms. Cynthia stated that on March 11, 2021, she sent an email to CCFS Alyssa Riley informing her of the incident as well.

On March 16, 2021, CCFS Chrisco conducted an interview with caregiver Kelly Allard in her home. Ms. Kelly stated that on March 09, 2021, they had a fire drill earlier in the morning and later that morning around 11:15 a.m., the other caregiver in the room, Ms. Cindy Krewson was changing diapers and she was reading books on the carpet with four children. Ms. Kelly stated that Ms. Cindy went to get Child A to change his diaper and couldn't find Child A or Child B in the classroom. She went and looked out the fire exit door and didn't see them and Ms. Cindy looked out the hallway door and didn't see them. Ms. Cynthia, the director then brought Child A and Child B back into the room and stated that they were out in the back parking lot alone. Ms. Kelly did not see or hear Child A or Child B get out the fire exit door. She knows that door was closed after the fire drill earlier in the morning because she saw it closed when they came in from being on the playground. She resigned that day

because Ms. Cindy was blaming Child A and Child B getting out of the classroom alone on her and not taking any responsibility for what happened.

On April 01, 2021, CCFS Chrisco conducted a phone interview with caregiver Cindy Krewson. Ms. Cindy stated that on March 09, 2021, she was in Child A and Child B's classroom with caregiver Kelly Allard. Earlier that morning they had a fire drill and went out the front fire exit door around to the back parking lot and then stayed out on the playground for outside time. Around 11:15 a.m. she was changing a child's diaper and Ms. Kelly had the other children on the floor on the carpet. She was talking to Child A telling Child A that he was next to get his diaper changed. After she put the other child down, she looked for Child A and didn't see Child A or Child B so she went and looked out the hallway door and Ms. Kelly went and looked out the fire exit door. They did not see them. Ms. Cindy then stated that Ms. Cynthia, the director was bringing Child A and Child B into the classroom and had stated that she had found them on the back parking lot alone. Ms. Cindy thinks they were only gone about one minute or a minute and a half. Ms. Cindy stated that she did not see or hear Child A or Child B go out the classroom fire exit door. Ms. Cindy stated that she knows the fire exit door was closed all the way after the fire drill. She was fired after the incident and no longer works at the facility.

On April 14, 2021, CCFS Marla Chrisco conducted a phone interview with Parent B (Parent of Child B). Parent B stated that on March 09, 2021, she was notified by phone by director Ms. Cynthia that Child B and another child had gotten out of the classroom and onto the back parking lot by themselves and Ms. Cynthia was outside with another class and saw them. Ms. Cynthia told Parent B that she went over to get the children and took them back into the classroom and the children were not harmed. Ms. Cynthia also informed Parent B that she thinks Child B got out the front fire escape door because it had not shut all the way after a fire drill that morning. Parent B stated that she still does not understand how neither caregiver Ms. Kelly or Ms. Cindy, did not see or hear the children go out the door. Parent B stated that the teachers were let go and Child B still attends the center.

On April 14, 2021, CCFS Marla Chrisco left a message for Parent A (Parent of Child A) to return CCFS Chrisco's call to be interviewed. Parent A (Parent of Child A) did not return CCFS Chrisco's call and therefore could not be interviewed.

Child A and Child B were too young to be interviewed.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on SUPERVISION, outside the Kids International Program network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at http://www.moworkshopcalendar.org/ . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at http://www.childcareaware.org/ . Verification of training completion shall be from the Open Initiative Toolbox report.	Yes	8/27/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to Section for Child Care Regulation.	Yes	9/17/2021

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	7/2/2021

APPROVING SUPERVISOR
CLARK, ANGELA