



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

3/18/2019

DVN

000480699

FACILITY NAME

LAKESIDE CHILDREN'S ACADEMY, INC.

FACILITY ADDRESS

1230 DOUGHERTY FERRY RD

CITY

VALLEY PARK

ZIP CODE

63088

PHONE NUMBER

(636) 225-4800

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

SIMS, KATHERINE D

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.202 (2)(D)

Until infants can hold a bottle comfortably, they shall be held by a caregiver during bottle feeding. Bottles shall not be propped.

CONCLUSION SUMMARY

The allegation is that babies are propped up on pillows, so they can feed multiple babies at one time. The babies have milk running down their faces and they throw up because the bottles are not held correctly.

After Child Care Facility Specialist (CCFS) Katie Sims conducted interviews with staff, the following licensing rule was violated: Licensing Rule 19 CSR 30-62.202 (2)(D) which states, "Until infants can hold a bottle comfortably, they shall be held by a caregiver during bottle feeding. Bottles shall not be propped."

Through the investigation it was determined that staff members do place babies in boppy pillows to feed multiple babies at once . Multiple staff members stated that if two babies need to eat at one time , they place the babies in the boppy pillow to feed them. The babies are in the boppy pillows and staff sit between two babies and hold each bottle . Not all babies placed in the boppy pillows can hold their own bottle.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding the care and feeding of Infants. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/21/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/9/2019

APPROVING SUPERVISOR

KOCH, DENISE ELAYNE